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1. Introduction

This Policy sets out the Company's policy regarding data protection and privacy for as long as, and from time to time regulating communications including, Protection Regulation ("GDPR") legislation or other directly privacy for as long as, and

This Policy sets the Company's policy regarding the collection, transfer, storage, and disposal herein must be followed by contractors, or other part working from home.

2. Definitions

"consent"

"data controller"

"data processor"

"data subject"

"EEA"

Company name>>, a company registered under number <<insert company registration number>>, with its principal place of business at <<insert address>> ("the Company") regarding data protection and privacy for as long as, and from time to time regulating communications including, Protection Regulation ("GDPR") legislation or other directly privacy for as long as, and

Company's policy regarding the collection, processing, storage, and disposal herein must be followed by contractors, or other part working from home.

consent of the data subject which is freely given, specific, informed, and unambiguous indication of the data subject's agreement which they, by a statement or by a positive action, signify their agreement to the processing of personal data relating to

natural or legal person or persons, which, alone or jointly with others, determine the purposes and means of the processing of personal data. For the purposes of this Policy, the Company is the data controller of all personal data relating to the data subject(s) of data subject, e.g. staff, business contacts etc.>> used in the Company for our commercial purposes;

natural or legal person or persons, which processes personal data on behalf of a data controller;

living, identified, or identifiable natural person about whom the Company has personal data;

European Economic Area,

“personal data”

“personal data breach”

“processing”

“pseudonymisation”

“special category personal data”

3. **Scope**

3.1 The Company is committed to the spirit of the law and the fair handling of all personal data of all individuals with whom it interacts.

3.2 The Company recognises that, in particular, home working and safeguarding the privacy of individuals or other parties with whom it interacts is vitally important to the privacy of individuals.

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of all EU Member States, Iceland, Liechtenstein, and Norway;

any information relating to a data subject that can be identified, directly or indirectly, in particular by reference to an identifier such as a name, identification number, location data, an online identifier, or other factors specific to the physical, physiological, genetic, mental, economic, cultural, or social identity of that data subject;

a breach of security leading to the accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to, personal data transmitted, stored, or otherwise processed;

any operation or set of operations performed on personal data or sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or correction, restriction, erasure or destruction;

processing of personal data in such a way that the personal data can no longer be attributed to a specific data subject without the use of additional information, provided that such additional information is kept separately and access to technical and organisational measures are in place to ensure that the personal data is not attributed to an identified or identifiable natural person; and

personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, sexual life, sexual orientation, or genetic data.

the letter of the law, but also to the spirit of the law, and the correct, lawful, and fair handling of all legal rights, privacy, and trust of individuals.

working arrangements and, in particular, home working and providing a better work life balance for its employees, agents, contractors, and other parties. While working from home, it remains committed to the protection of personal data and the rights and privacy of individuals.

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3.3 The Company's Data Protection Officer>>, <<insert name of data protection officer>>, <<insert name of data protection officer>> is responsible for administering and/or implementing any applicable relevant laws and/or guidelines.

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3.4 All <<insert applicable laws and/or guidelines>> managers, department heads, supervisors etc.>> ensuring that all employees, agents, contractors, or other persons acting on behalf of the Company comply with this Policy and, where necessary, implement such practices, processes, controls, and training measures as may be necessary to ensure such compliance. Where appropriate, such measures and, in particular, training, shall be made remotely to home workers.

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3.5 Any questions relating to the Data Protection Law should be referred to the Data Protection Officer should always refer to the following cases:

Any questions relating to the Data Protection Law should be referred to the Data Protection Officer should always refer to the following cases:

- a) if there is an identified lawful basis on which personal data is to be processed;
- b) if consent is the lawful basis on which personal data is to be processed;
- c) if there is a specific lawful basis for the retention period for any particular type of data;
- d) if any new notices or similar privacy-related documentation is required;
- e) if any assistance is required in dealing with the exercise of a data subject's right to access, rectification, erasure, or restriction of processing;
- f) if a personal data breach (whether or not actual) has occurred;
- g) if there is a need to implement technical or organizational measures to security measures (whether or not actual) to protect personal data;
- h) if there are any specific measures relating to the implementation and maintenance of a home working environment;
- i) if personal data is shared with third parties (whether such third parties are acting as controllers or data processors);
- j) if personal data is transferred outside of the EEA and there are specific measures in place in which to do so;
- k) when any significant change in processing activity is to be carried out, or when a new activity is to be carried out, or when existing processing activities, which will require a Data Protection Impact Assessment;
- l) when personal data is used for purposes different to those for which it was originally collected;
- m) if any automated processing, including profiling or automated decision-making, is to be carried out;
- n) if any assistance is required in complying with the law applicable to direct marketing.

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aling with the exercise of a data subject's right to access, rectification, erasure, or restriction of processing;

or actual) has occurred;

to security measures (whether or not actual) to protect personal data;

ng to the implementation and maintenance of a home working environment;

n third parties (whether such third parties are acting as controllers or data processors);

outside of the EEA and there are specific measures in place in which to do so;

g activity is to be carried out, or when a new activity is to be carried out, or when existing processing activities, which will require a Data Protection Impact Assessment;

or purposes different to those for which it was originally collected;

g profiling or automated decision-making;

plying with the law applicable to direct marketing.

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4. The Data Protection Principles

This Policy aims to ensure compliance with the Data Protection Law. The GDPR sets out

protection Law. The GDPR sets out

the following principles will apply. Data controllers are responsible for ensuring compliance. All personal data

- 4.1 processed lawfully, in relation to the data subject;
- 4.2 collected for specified, explicit and legitimate purposes and not further processed in a manner incompatible with those purposes. Further processing for archiving purposes in the public interest, scientific or historical research purposes shall not be considered to be incompatible with those purposes;
- 4.3 adequate, relevant and limited to what is necessary in relation to the purposes for which the data are processed;
- 4.4 accurate and, where necessary, kept up to date. Every reasonable step must be taken to ensure that inaccurate data, having regard to the purposes for which the data are processed, are erased, or rectified without delay;
- 4.5 kept in a form which allows identification of data subjects for no longer than is necessary for the purposes for which the personal data is processed. Personal data may be stored in a form which permits identification of data subjects for as long as the personal data will be processed solely for archiving purposes in the public interest, scientific or historical research purposes, subject to implementation of appropriate technical and organisational measures required by the GDPR in order to safeguard the rights and freedoms of the data subject;
- 4.6 processed in a manner that ensures appropriate security of the personal data, including protection against unauthorised access, disclosure, accidental loss, destruction or damage, using appropriate technical or organisational measures.

5. The Rights of Data Subjects

The GDPR sets out the following rights available to data subjects:

- 5.1 The right to be informed;
- 5.2 the right of access;
- 5.3 the right to rectification;
- 5.4 the right to erasure ('the right to be forgotten');
- 5.5 the right to restrict processing;
- 5.6 the right to data portability;
- 5.7 the right to object; and
- 5.8 rights with respect to automated decision making and profiling.

6. Lawful, Fair, and Transparent Processing

- 6.1 Data Protection Law requires that personal data is processed lawfully, fairly, and transparently to the data subject. Specifically, the processing of personal data shall be lawful if at least one of the following conditions is met:
 - a) the data subject has given consent to the processing of their personal data for one or more specific purposes;

processing personal data must comply. Data controllers must be able to demonstrate, such as through a data protection impact assessment, that the processing is lawful.

ent manner in relation to the data subject.

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is necessary in relation to the purposes for which the data are processed;

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- b) the processing of personal data for the performance of a contract to which the data subject is a party or in order to take steps at the request of the data subject prior to entering into a contract;
- c) the processing of personal data for compliance with a legal obligation to which the data controller is subject;
- d) the processing of personal data to protect the vital interests of the data subject or of another natural person;
- e) the processing of personal data for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
- f) the processing of personal data for purposes of the legitimate interests pursued by the controller or a third party, except where such interests are overridden by the fundamental rights and freedoms of the data subject, in particular where the data subject is a child;

6.2 [If the personal data are considered as "sensitive personal data" under the law, the following conditions must be met:

- a) the data subject has given explicit consent to the processing of such data for one or more specific purposes (the law prohibits them from doing so in some cases);
- b) the processing is necessary for the purpose of carrying out the obligations and responsibilities of the data controller or of the data subject in connection with employment, social security, and social protection law;
- c) the processing is necessary to protect the vital interests of the data subject or of another natural person where the data subject is unable to give consent;
- d) the data controller is a non-profit association, or other non-profit body with a political, philosophical, or trade union aim, and the processing is necessary for the purpose of its legitimate activities, provided that the data is processed solely to the members or former members of the association or body who have regular contact with it in connection with their membership, and that the personal data is not disclosed outside the association or body without the consent of the data subjects;
- e) the processing is necessary for data which is manifestly made public by the data subject;
- f) the processing is necessary for the conduct of legal claims or for the exercise or defence of legal capacity;
- g) the processing is necessary on substantial public interest reasons, on the basis of which the controller, on a proportionate to the aim pursued, shall implement appropriate data protection measures, and shall provide for appropriate safeguards to safeguard the fundamental rights and freedoms of the data subject;
- h) the processing is necessary for the purposes of preventative or occupational medicine, for the assessment of the working capacity of an employee, for medical diagnosis, for the provision of health or social care or treatment, or for the management of health or social care systems or services or for medical research;

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- professional conditions and safeguards set out in Data Protection
- i) the processing of personal data for reasons of public interest in the area of public health, including threats to health, health care or health services, on the basis of law which provides specific measures to safeguard the rights and freedoms of the data subject (in particular, professional secrecy); or
 - j) the processing of personal data for archiving purposes in the public interest, scientific research purposes, or statistical purposes, provided that the processing shall be proportionate to the aim pursued, respect the right to data protection, and provide for specific measures to safeguard the fundamental rights and freedoms of the data subject.]

7. Consent

If consent is relied upon as the lawful basis for collecting, holding, and/or processing

- 7.1 Consent is a clear indication that a subject that they agree to the processing of their personal data. A statement or a pre-ticked box, or inactivity are unlikely to amount to consent.
- 7.2 Where consent is part of a document which includes other matters, the consent must be clearly separate from such other matters.
- 7.3 Data subjects are free to withdraw consent at any time and it must be made easy for them to do so. If they do, their request must be honoured promptly.
- 7.4 If personal data is to be used for a purpose that is incompatible with the purpose for which the data was originally collected that was not within the scope of their consent, consent must be obtained from the data subject.
- 7.5 [If special category data is to be processed, the Company shall normally rely on a lawful basis other than consent. If explicit consent is relied upon, the data subject must be issued with a suitable privacy notice in order to ensure that they understand what they are consenting to.]
- 7.6 In all cases where consent is the lawful basis for collecting, holding, and/or processing personal data, records must be kept of all consents obtained in order to demonstrate compliance with consent requirements.

8. Specified, Explicit, and Limited

- 8.1 The Company collects and processes personal data set out in Part 24 of this Policy. This includes:
 - a) personal data of data subjects[.] OR [; and]

- b) [personal data for the purposes of the Company's business activities.]
- 8.2 The Company only collects, processes, and holds personal data for the specific purposes set out in this Policy (or for other purposes expressly permitted by law).
- 8.3 Data subjects must be informed of the purposes of the purpose or purposes for which the Company collects, processes, and holds their personal data. Please refer to Part 15 for more information on how to be informed.
9. **Adequate, Relevant, and Necessary**
- 9.1 The Company will only collect, process, and hold personal data for and to the extent necessary for the specific purposes of which data subjects have been informed (or where the purposes are set out in Part 8, above, and as set out in Part 24, below).
- 9.2 Employees, agents, and contractors of the Company may collect, process, and hold personal data to the extent required for the performance of their duties in accordance with this Policy. Excessive personal data collection, processing, and holding is prohibited.
- 9.3 Employees, agents, and contractors of the Company may process personal data when the performance of their job duties requires it. Personal data that is not necessary for the Company cannot be processed.
10. **Accuracy of Data and Key Information**
- 10.1 The Company shall ensure that personal data collected, processed, and held by it is kept accurate. This includes, but is not limited to, the rectification of personal data. Please refer to Part 17, below.
- 10.2 The accuracy of personal data shall be checked when it is collected and at regular intervals thereafter. If any personal data is found to be inaccurate, reasonable steps will be taken without delay to amend or delete it as appropriate.
11. **Data Retention**
- 11.1 The Company shall not retain personal data for any longer than is necessary in light of the purpose for which that personal data was originally collected, held, and processed.
- 11.2 When personal data is no longer necessary, all reasonable steps will be taken to delete or otherwise destroy it. Further detail is provided in Part 27 of this Policy (including for personal data for home workers) and in our Data Retention Policy.
- 11.3 For full details of data retention periods for different types held by the Company, please refer to our Data Retention Policy.
12. **Secure Processing**
- 12.1 The Company shall ensure that personal data collected, held, and processed is secure.

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13.5.6 details of how the data will be retained by the Company (please refer to the Company's Retention Policy);

13.5.7 details of personal data holding location(s);

13.5.8 detailed description of technical and organisational measures taken by the Company to ensure the security of personal data.

will be retained by the Company (please refer to the Company's Retention Policy);

holding location(s);

technical and organisational measures taken by the Company to ensure the security of personal data.

14. Data Protection Impact Assessment

Privacy by Design

14.1 In accordance with the principles set out in Part 14.2, the Company shall carry out Data Protection Impact Assessments for any and all new projects and/or new uses of personal data where the processing is likely to result in a high risk to the rights and freedoms of data subjects.

In accordance with the principles, the Company shall carry out Data Protection Impact Assessments for any and all new projects and/or new uses of personal data where the use of new technologies and processes is likely to result in a high risk to the rights and freedoms of data subjects.

14.2 The principles of privacy by design shall be followed at all times when collecting, holding, and processing personal data. The following factors should be taken into consideration:

The following factors should be followed at all times when collecting, holding, and processing personal data. The following factors should be taken into consideration:

- a) the nature, scope, and purpose of the collection, holding, and processing of personal data;
- b) the state of the art and the measures to be taken to protect personal data;
- c) the cost of implementing measures to protect personal data;
- d) the risks posed to the rights and freedoms of data subjects, taking into account the likelihood and severity of the risk.

- the nature or purposes of the collection, holding, and processing of personal data;
- the state of the art and the measures to be taken to protect personal data;
- the cost of implementing measures; and
- the risks posed to the rights and freedoms of data subjects, taking into account the likelihood and severity of the risk.

14.3 Data Protection Impact Assessments shall be overseen by the Data Protection Officer and shall address the following factors:

Data Protection Impact Assessments shall be overseen by the Data Protection Officer and shall address the following factors:

- a) the type(s) of personal data to be collected, held, and processed;
- b) the purpose(s) for which the personal data is to be used;
- c) the Company's policy on the retention of personal data;
- d) how personal data is to be stored and protected;
- e) the parties (internal and external) who are to be consulted;
- f) the necessity and proportionality of the data processing with respect to the purpose(s) for which the personal data is to be used;
- g) risks posed to the rights and freedoms of data subjects;
- h) risks posed to the Company; and
- i) proposed measures to address the risks identified.

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- the purpose(s) for which the personal data is to be used;
- the Company's policy on the retention of personal data;
- how personal data is to be stored and protected;
- the parties (internal and external) who are to be consulted;
- the necessity and proportionality of the data processing with respect to the purpose(s) for which the personal data is to be used;
- risks posed to the rights and freedoms of data subjects;
- risks posed to the Company; and
- proposed measures to address the risks identified.

15. Keeping Data Subjects Informed

15.1 The Company shall ensure that the following information is set out in Part 15.2 to every data subject:

The following information is set out in Part 15.2 to every data subject:

- a) where personal data is collected directly from data subjects, those data subjects will be informed of the following information at the time of collection; and
- b) where personal data is collected from a third party, the relevant data subjects will be informed of the following information:

- where personal data is collected directly from data subjects, those data subjects will be informed of the following information at the time of collection; and
- where personal data is collected from a third party, the relevant data subjects will be informed of the following information:

- i) if the data subject has not been notified to communicate with the data subject before the communication is made; or
- ii) if the data subject has not been notified that the data is being transferred to another party, before the transfer;
- iii) as soon as possible and in any event not more than one month after the data is obtained.

15.2 The following information shall be provided to the data subject in the form of a privacy notice:

- a) details of the data controller, including not limited to, contact details, and the names and titles of the applicable representatives and its Data Protection Officer;
- b) the purpose(s) for which the personal data is being collected and will be processed (including the purposes of this Policy) and the lawful basis justifying the processing;
- c) where applicable, the legal interests upon which the Company is relying in the processing of the personal data;
- d) where the personal data is obtained directly from the data subject, the categories of personal data collected and processed;
- e) where the personal data is transferred to one or more third parties, details of those parties;
- f) where the personal data is transferred to a third party that is located outside the EEA, details of that transfer, including but not limited to the legal basis for the transfer (see Part 31 of this Policy for further details);
- g) details of any retention periods;
- h) details of the data subject's rights under Data Protection Law;
- i) details of the data subject's right to withdraw their consent to the processing of their personal data at any time;
- j) details of the data subject's right to complain to the Information Commissioner's Office ("ICO") or to the "supervisory authority" under Data Protection Law;
- k) where the personal data is obtained directly from the data subject, details about the source of the data;
- l) where applicable, details of any legal or contractual requirement or obligation necessitating the collection and processing of the personal data and details of the consequences of failing to provide it; and
- m) details of any automated decision making or profiling that will take place using the personal data, including information on how decisions will be made, the logic involved in those decisions, and any consequences of those decisions.

16. Data Subject Access

16.1 Data subjects may request ("SARs") at any time to find out more about the personal data the Company holds about them, what the Company is doing with that data, and to have that data corrected or deleted.

16.2 Employees wishing to access their personal data should do so using a Subject Access Request form.

20. **[Data Portability**

- 20.1 The Company provides a means for data subjects to access their personal data using automated means. <<Insert details of automated means>>.
- 20.2 Where data subjects request the Company to process their personal data in such a way that the performance of the Company's tasks is otherwise required for the performance of the Company and the data subject, the Company shall, in accordance with the applicable data protection Law, to receive a copy of their personal data in a structured, commonly used and machine-readable format for purposes (namely transmitting it to another data controller).
- 20.3 To facilitate the right of access, the Company shall make available all applicable personal data in the following format[s]:
- a) <<list format[s]>>.
 - b) <<add further details>>.
- 20.4 Where technically feasible, the Company shall send the data directly to the data subject, personal data shall be sent directly to the data subject.
- 20.5 All requests for copies of personal data shall be complied with within one month of the data subject's request. This period can be extended by up to two months in the case of complex requests. If such additional time is required, the data subject shall be informed.

21. **Objections to Personal Data Processing**

- 21.1 Data subjects have the right to object to the Company processing their personal data based on its legitimate interests, for direct marketing (including profiling), [and processing for purposes of historical research and statistics].
- 21.2 Where a data subject objects to the Company processing their personal data based on its legitimate interests, the Company shall cease such processing immediately, unless the Company can demonstrate that the Company's legitimate interests override the data subject's interests, rights, and freedoms, or that the Company is required to process the data for the conduct of legal claims.
- 21.3 Where a data subject objects to the Company processing their personal data for direct marketing purposes, the Company shall cease such processing promptly.
- 21.4 [Where a data subject objects to the Company processing their personal data for scientific and/or statistical purposes, the data subject must, under the applicable data protection Law, demonstrate grounds relating to his or her particular situation. The Company is not required to comply if the processing is necessary for the performance of a task carried out for reasons of public interest.]

22. **[Automated Processing, Decision-Making, and Profiling]**

- 22.1 [The Company uses automated decision-making processes as follows:
- a) <<Insert details of automated decision-making>>.]
- 22.2 [The Company uses automated decision-making processes for the following purposes as follows:
- a) <<Insert details of automated decision-making>>.]

- 22.3 The activities described in this Part are generally prohibited under Data Protection Law where the processing of personal data has a legal or similarly significant effect on the data subject, unless one of the following applies:
- the data subject has given explicit consent;
 - the processing is necessary for the performance of a contract to which the data subject is a party or for the entry into, or performance of, a contract between the data controller and the data subject.
 - the processing is necessary for the performance of a task in the public interest or for the entry into, or performance of, a contract to which the data subject is a party or for the entry into, or performance of, a contract between the data controller and the data subject.
- 22.4 If special category data is processed in this manner, such processing can only be lawful if one of the following applies:
- the data subject has given explicit consent; or
 - the processing is necessary for reasons of substantial public interest.
- 22.5 Where decisions are made using automated processing (including profiling), data subjects must be given the right to challenge such decisions, to request human intervention, to express their own point of view, and to obtain an explanation of the logic involved. The Company. Data subjects must be explicitly informed of this right of contact.
- 22.6 In addition to the above, data subjects must be provided to data subjects explaining the logic involved in the decision-making or profiling, and the significance and consequences of the decision or decisions.
- 22.7 When personal data is processed using automated processing, automated decision-making, or profiling, the following measures shall apply:
- appropriate safeguards shall be used;
 - technical and organisational measures shall be implemented to ensure that the data is secure, such measures must enable the data controller to be able to demonstrate compliance;
 - all personal data processed in this manner shall be secured in order to prevent unauthorised access to data arising (see Parts 25 to 30 of this Policy for details of the data security and organisational measures).
23. **[Direct Marketing]**
- 23.1 The Company is subject to the relevant laws and regulations when marketing its products AND/OR services.
- 23.2 The prior consent of data subjects is required for electronic direct marketing including email, text messages and automated telephone calls subject to the following limited exceptions:
- The Company may send text messages or emails to a customer if the customer's contact details have been obtained in a lawful manner and the marketing relates to similar products or services to those for which the customer in question has been given the opportunity to opt-in when their details were first collected and used for marketing purposes.
- 23.3 The right to object to direct marketing shall be explicitly offered to data subjects in a clear and concise manner and must be kept separate from other information in the marketing communication.
- 23.4 If a data subject objects to direct marketing, their request must be complied with.

with promptly. A list of such circumstances to ensure that the data subject's marketing preferences are not used with.]

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24. Personal Data Collected,

The following personal data processed by the Company (for details of data retention, please refer to the Company's Data Retention Policy):

d processed by the Company (for y's Data Retention Policy):

Data Ref.	Type of Data	
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>
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<<insert ref>>	<<insert data type>>	<<insert data type>>
<<insert ref>>	<<insert data type>>	<<insert data type>>

25. Data Security - Transferring

Communications

The Company shall ensure measures are taken with respect to all communications and other personal data:

asures are taken with respect to all nal data:

- 25.1 All emails containing sensitive information shall be encrypted [using <<insert type(s) of encryption>>];
- 25.2 Employees, agents or other parties working on behalf of the Company working from home [should, whenever possible and practical,] only access Company's Virtual Private Network (VPN) when connected to the Company's Virtual Private Network (VPN);
- 25.3 All emails containing sensitive information shall be marked "confidential";
- 25.4 Personal data may be transmitted over unsecured networks only; transmission should not be attempted in any circumstances. All employees, agents or other parties working on behalf of the Company working from home should ensure that their home network is secure and that their network equipment such as modems and routers are protected with security software or firewalls. If assistance is available from the Company's [Data Protection Officer], <<insert name of data protection officer>>, <<insert contact details>>] A list of contact details as required shall be maintained.
- 25.5 Personal data should not be transmitted over a wireless network if there is a wired alternative that is available;

- encrypted [using <<insert type(s) of encryption>>];
- parties working on behalf of the [should, whenever possible and nal data when connected to the
- marked "confidential";
- cure networks only; transmission tted in any circumstances. All parties working on behalf of the that their home network is secure reasonably possible, any and all work equipment such as modems ssistance is available from the insert name of data protection D/OR [IT Department, <<insert s), position(s), department(s), and
- er a wireless network if there is a le;

- 25.6 Personal data contained in email, whether sent or received, should be copied from the email and stored securely. The email itself should be deleted and the email address associated therewith should also be deleted [using <<insert name(s)>>];
- 25.7 Where personal data is transmitted by facsimile transmission the recipient should be informed of the transmission and should be waiting by the fax machine to receive it.
- 25.8 Where personal data is transmitted in hardcopy form it should be passed directly to the recipient or to a courier (insert name(s) and/or type(s) of delivery service>>). It should not be transferred to home workers in any circumstances.];
- 25.9 All personal data to be stored on removable electronic storage devices, whether in hardcopy form or on removable electronic storage devices, should be stored in a suitable container marked "confidential";
- 25.10 [Use of removable electronic storage devices should be restricted to <<insert name(s) and/or type(s) of delivery service>>].]

26. Data Security - Storage

The Company shall ensure that suitable measures are taken with respect to the storage of personal data:

- 26.1 All electronic copies of personal data should be stored securely using <<insert name(s) and/or type(s) of delivery service>> data encryption;
- 26.2 All hardcopies of personal data, including any electronic copies stored on physical, removable electronic storage devices, should be stored securely in a locked box, drawer, cabinet, or similar equipment and/or facilities. The Company shall provide suitable storage facilities for employees, agents, contractors, or other parties working on behalf of the Company, including those working from home who are likely to be processing personal data.
- 26.3 All personal data stored on electronic storage devices shall be backed up <<insert interval>> times per week using a secure backup system>> with backups stored [onsite] AND offsite. Backups should be encrypted [using <<insert type(s) of encryption>>];
- 26.4 The storage of personal data on electronic storage devices (including, but not limited to, laptops, tablets, and smartphones) shall be restricted to the extent absolutely necessary for the performance of the Company's business. Furthermore, employees, agents, contractors, or other parties working on behalf of the Company, including those working from home [must] OR [should] be provided with secure access to the Company's Virtual Private Network ("VPN");
- 26.5 Personal data may be stored on, accessed from, or processed on devices belonging to employees [with the authorisation of the Data Protection Officer, only] to the extent absolutely necessary for the performance of the relevant work, and only where the work in question is performed by a home worker. In the case of other parties working on behalf of the Company, personal data should be transferred to, stored on, accessed from, or processed on devices belonging to the party in question has agreed to comply fully with the Company's Policy and Data Protection Law (which may include the requirement that all suitable technical

28.6 Where personal data is used for marketing purposes, it shall be the responsibility of the Company to ensure that the appropriate consent is obtained from the individual, whether directly or via a third-party service provider.

28.7 [<<Add further security measures>>.]

29. Data Security - IT Security

The Company shall ensure that appropriate security measures are taken with respect to IT equipment and information security:

29.1 All passwords used to access the Company's IT systems should be changed regularly and should not use words that can be easily guessed or otherwise compromised. All passwords should be a combination of uppercase and lowercase letters, numbers and special characters. All software used by the Company should be kept up-to-date.

29.2 Under no circumstances should passwords be written down or shared between any employees, agents, contractors, or other parties working on behalf of the Company. If a password is forgotten, it must be reset using a secure method. IT staff do not have access to passwords.

29.3 All software (including applications and operating systems) installed on IT equipment belonging to the Company shall be kept up-to-date by the Company's IT staff. Any and all security-related updates shall be installed within <<insert period>> after the updates are made available by the software provider or manufacturer] **OR** [as soon as possible, unless there are valid technical reasons not to do so];

29.4 All software (including applications and operating systems) installed on IT equipment belonging to employees, agents, contractors, or other parties working on behalf of the Company should be kept up-to-date. Updates should be installed automatically scheduled updates should be installed by the Company's IT staff in order to ensure that the equipment is secure. Automatic updates should be installed and assistance is available from the Company's [Data Protection Officer, <<insert name of Data Protection Officer>>, <<insert contact details>>] **AND/OR** [IT Department, <<insert name(s), position(s)>>] **AND/OR** [<<insert contact details as required>>].

29.5 No software may be installed on a company-owned computer or device without the prior approval of the Company's [Data Protection Officer, <<insert name of Data Protection Officer>>, <<insert contact details>>] **AND/OR** [IT Department, <<insert name(s), position(s)>>] **AND/OR** [<<insert contact details as required>>];

29.6 All employees, agents, contractors, or other parties working on behalf of the Company working on IT equipment personally belonging to the Company should be given advice on the installation of new software on their equipment. This advice should be given by the [IT Department, <<insert name(s), position(s)>>] **AND/OR** [<<insert name(s), position(s)>>] before installing such software;

29.7 [<<Add further security measures>>.]

30. Organisational Measures

The Company shall ensure that appropriate measures are taken with respect to the collection, holding, and processing of personal data.

30.1 All employees, agents, contractors, or other parties working on behalf of the Company shall be notified of their individual responsibilities and obligations under the Data Protection Law and under this Policy, and shall be held to the same standards as those working for the Company under this Policy;

30.2 Only employees, agents, contractors, or other parties working on behalf of the Company that need access to personal data in order to carry out their assigned duties shall be granted access to personal data held by the Company;

30.3 All sharing of personal data with third parties, including the sharing of relevant data subject to the consent of such data subjects shall be obtained prior to the sharing of personal data;

30.4 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be appropriately trained to do so;

30.5 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data (including those working from home) will be held to the same standards as those working for the Company under this Policy;

30.6 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be required and encouraged to exercise care, caution, and discretion when discussing work-related matters in the workplace or otherwise;

30.7 Methods of collecting, holding, and processing personal data shall be regularly evaluated and reviewed;

30.8 All personal data held by the Company shall be reviewed periodically, as set out in the Company's Data Retention Policy;

30.9 The performance of agents, contractors, or other parties working on behalf of the Company in handling personal data shall be regularly evaluated and reviewed;

30.10 All employees, agents, contractors, or other parties working on behalf of the Company handling personal data shall be bound to do so in accordance with the principles of Data Protection Policy by contract;

30.11 All agents, contractors, or other parties working on behalf of the Company handling personal data and all of their employees who are involved in the handling of personal data are held to the same standards as those working for the Company arising out of this Policy and Data Protection Policy;

30.12 Where any agent, contractor, or other party working on behalf of the Company handling personal data fails to comply with the provisions under this Policy that party shall indemnify and hold the Company against any costs, liability, damages, loss, claims, or expenses that may arise out of that failure;

30.13 [<<Add further organisational measures>>.]

31. Transferring Personal Data

31.1 The Company may transfer personal data available remotely)

31.2 The transfer of personal data outside of the EEA shall take place only if one or more of the following conditions are met:

31.2.1 the transfer is necessary for one or more specific sectors in that country (e.g. health care, education, social security, etc.), that the European Commission has determined that the country provides an adequate level of protection for personal data;

31.2.2 the transfer is to an international organisation which provides appropriate safeguards in the form of a legally binding agreement, contract, or other measures or bodies; binding corporate rules; standard contractual clauses adopted by the European Commission; or a code of conduct approved by a supervisory authority (e.g. Information Commissioner's Office); certification mechanism (as provided for in Data Protection Act 2018); or provisions inserted into contracts by the competent public authorities or bodies authorised by the relevant supervisory authority;

31.2.3 the transfer is necessary for the performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject;

31.2.4 the transfer is necessary for the performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject;

31.2.5 the transfer is necessary for public interest reasons;

31.2.6 the transfer is necessary for the protection of legal claims;

31.2.7 the transfer is necessary for the vital interests of the data subject or other individual, where the data subject is physically or legally unable to give consent;

31.2.8 the transfer is necessary for the performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject, where the data subject is physically or legally unable to give consent.

32. Data Breach Notification

32.1 All personal data breaches must be reported immediately to the Company's Data Protection Officer. The Data Protection Officer will determine whether the personal data breach is likely to result in a risk to the rights and freedoms of individuals. If the personal data breach is likely to result in a risk to the rights and freedoms of individuals, the Data Protection Officer will determine whether the personal data breach is likely to result in a risk to the rights and freedoms of individuals.

32.2 If an employee, agent, or other party working on behalf of the Company becomes aware that a personal data breach has occurred, they must report it to the Data Protection Officer. Evidence relating to the breach should be carefully retained.

32.3 If a personal data breach is likely to result in a risk to the rights and freedoms of individuals, the Data Protection Officer will determine whether the personal data breach is likely to result in a risk to the rights and freedoms of individuals.

the EEA

transfer ('transfer' includes making available remotely) outside of the EEA.

outside of the EEA shall take place

for one or more specific sectors in (e.g. health care, education, social security, etc.), that the European Commission has determined that the country provides an adequate level of protection for personal data;

international organisation) which provides appropriate safeguards in the form of a legally binding agreement, contract, or other measures or bodies; binding corporate rules; standard contractual clauses adopted by the European Commission; or a code of conduct approved by a supervisory authority (e.g. Information Commissioner's Office); certification mechanism (as provided for in Data Protection Act 2018); or provisions inserted into contracts by the competent public authorities or bodies authorised by the relevant supervisory authority;

and explicit consent of the

performance of a contract between the data subject and the Company or for pre-contractual steps taken at the request of the data subject;

at public interest reasons;

duct of legal claims;

the vital interests of the data subject or other individual, where the data subject is physically or legally unable to give consent;

er that, under UK or EU law, is likely to result in a risk to the rights and freedoms of individuals, the Data Protection Officer will determine whether the personal data breach is likely to result in a risk to the rights and freedoms of individuals.

confidentiality, disclosure or economic damage. The Information Commissioner must ensure that the affected data subjects are informed of the breach without delay, and in any event, within 72 hours of becoming aware of it.

32.4 In the event that a breach is likely to result in a high risk (that is, a higher risk than that referred to in 32.3) to the rights and freedoms of data subjects, the Company must ensure that all affected data subjects are informed without undue delay.

32.5 Data breach notification must include the following information:

32.5.1 The categories of data subjects concerned;

32.5.2 The categories of personal data records concerned;

32.5.3 The name and contact details of the Company's Data Protection Officer (or other contact point);

32.5.4 The likely consequences of the breach;

32.5.5 Details of the measures taken or proposed to be taken, by the Company to address the breach, including, where appropriate, measures to mitigate adverse effects.

33. Implementation of Policy

This Policy shall be deemed to have been implemented from the date of its adoption. It shall have retroactive effect from the date of its adoption to matters occurring on or after this date.

This Policy has been approved and adopted on behalf of the Company by:

Name: <<insert name>>

Position: <<insert position>>

Date: <<insert date>>

Due for Review by: <<insert date>>

Signature: