SAMPLE

BACKGROUND:

These Terms of Sale, toge her documents referred to herein, set out the terms under y by Us to consumers through this website, <<insert website Please read these Terms of Sale carefully and ensure that y ore ordering any Goods from Our Site. You will be required ese Terms of Sale when ordering Goods. If you do not agree ound by these Terms of Sale, you will not be able to order G These Terms of Sale, as well as any and all Contracts are in nly.

1. Definitions and Interpreta

1.1 In these Terms of otherwise requires, the following expressions have th

"Contract"	the purchase and sale of Goods, se 8;
"Goods"	d by Us through Our Site;
["Goodwill Guarantee"	guarantee offered by <<insert a limited company registered in ert company number>>, whose <<insert registered address>> ing address is**]** **OR [**of**]** <<insert ists to enhance the legal rights of ange their mind and return Goods
"Order"	Goods;
"Order Confirmation"	ce and confirmation of your Order;
"Order Number"	number for your Order; and
"We/Us/Our"	ness name>> **[**, a company d under <<insert company gistered address is <<insert > and whose main trading address address>>.

2. Information About Us

2.1 Our Site, <<insert owned and**]** operated by <<insert business name>> **[** istered in England under <<insert company number> address is <<insert registered address>> and wh s is**]** **OR [**of**]** <<insert address>>. **[**Our VAT number is >.**]**

2.2 **[**We are regulated b gulator(s)>>.**]**

2.3 **[**We are a member sociation(s) etc.>>.**]**

2.4 **[**<<insert further inf

3. Access to and Use of Ou

3.1 Access to Our Site

3.2 It is your responsib arrangements necessary in order to access Our Site.

3.3 Access to Our Site n an "as available" basis. We may alter, suspend or any part of it) at any time and without notice. We in any way if Our Site (or any part of it) is unavailable eriod.

3.4 Use of Our Site is e Terms of Use <<insert link>>. Please ensure that arefully and that you understand them.

4. Age Restrictions

4.1 Consumers may on gh Our Site if they are at least 18 years of age.

4.2 **[[**None of the Good chased by anyone under <<insert age>> years of age

OR

4.2 **[**The following Goo ed by consumers above a certain age. We are not pe these Goods to anyone below the applicable age:

4.2.1 <<Insert pro rictions>>;

4.2.2 <<Insert add e restriction(s) as required>>.**]]**

5. Business Customers

These Terms of Sale do n urchasing Goods in the course of business. **[**If you a b e consult our Business Terms of Sale <<insert link>>.**]**

6. [International Customers

Please note that We only d ingdom.**]**

7. Goods, Pricing and Avail

7.1 We make all reaso hat all descriptions and graphical representations of correspond to the actual Goods. Please note, howev

7.1.1 Images of e purposes only. There may be slight variati the image of a product and the actual produ s in computer displays and lighting conditions;

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7.1.2 Images and aging are for illustrative purposes only, the act may vary**[**.**] OR [**; and**]**

7.1.3 **[**Due to the d through Our Site, there may be up to a << . 2>>% variance in the **[**size,**]** **[**capacity,**] [** ents,**] [**weight,**]** of those Goods between the escription.**]**

7.2 Please note that s ot exclude Our responsibility for mistakes due to ne d refers only to minor variations of the correct Goods, ltogether. Please refer to Clause 11 if you receive inc s that are not as described).

7.3 Where appropriate, select the required **[**size,**] [**model,**]** **[**colour,**] [**number,**]** or parameters as required>>**]** of the Goods that you

7.4 Minor changes ma be made to certain Goods, for example, to reflect and regulatory requirements, or to address particular ues. Any such changes will not change any main c ds and will not normally affect your use of those Goods c to the Goods sold which explain what changes may

7.5 In some cases, as nt product descriptions, We may also make more sig in Goods **[**or to the price of those Goods**]**. If We do u **[**at least <<insert period>>**]** in advance of the cha e. If you are not happy with the changes, you may e ribed below in sub-Clause 13.1.

7.6 We may from time products from sale. If any Goods purchased by you (chase or by subscription) are likely to be affected by ill inform you in writing at least <<insert period>> i efunded in full for any Goods paid for that you will no ithdrawal. Refunds will be made within 14 calendar using the same payment method that you used wher nless you specifically request that We make a refund u .

7.7 We make all reason at all prices shown on Our Site are correct at the time rve the right to change prices and to add, alter, or rem me to time and as necessary. **[**All pricing information ated every <<insert interval>>.**]** Changes in price wi t you have already placed (please note sub-Clause 7.1 er).

7.8 All prices are chec ccept your Order. In the unlikely event that We have information, We will contact you in writing to inform yo e correct price is lower than that shown when you will simply charge you the lower amount and continu . If the correct price is higher, We will give you the op ds at the correct price or to cancel your Order (or the will not proceed with processing your Order in this If We do not receive a response from you within <<i treat your Order as cancelled and notify you of this in

7.9 In the event that th ve ordered changes between your Order being placed Order and taking payment, you will be charged the pric e time of placing your Order.

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7.10 All prices on Our S VAT rate changes between your Order being placed the amount of VAT payable will be automatically adjust .

7.11 Delivery charges ar e of Goods displayed on Our Site. For more informatio lease refer to <<insert location>>. Delivery options an e presented to you as part of the order process.

8. Orders – How Contracts

8.1 Our Site will guide process. Before submitting your Order you will be g review your Order and amend it. Please ensure that Order carefully before submitting it.

8.2 If, during the orde Us with incorrect or incomplete information, please s possible. If We are unable to process your Order nplete information, We will contact you to ask to corr ive us the accurate or complete information within a request, We will cancel your Order and treat the Contra f We incur any costs as a result of your incorrect or inc may pass those costs on to you.

8.3 No part of Our Sit ual offer capable of acceptance. Your Order constitu at We may, at Our sole discretion, accept. **[**Our ackn of your Order does not mean that we have accepted indicated by Us sending you an Order Confirmatio e We have sent you an Order Confirmation will the ontract between Us and you.

8.4 Order Confirmations ng information:

8.4.1 Your Order

8.4.2 Confirmatio including full details of the main characteristi

8.4.3 Fully itemis oods ordered including, where appropriate, additional charges;

8.4.4 Estimated d s)**]**;

8.4.5 If your Orde y of Goods by subscription, details of your subs ation;

8.4.6 <<insert add uired>>.

8.5 **[**We will also inclu e Order Confirmation with your Goods**]**.

8.6 In the unlikely even or cannot fulfil your Order for any reason, We will exp ayment will be taken under normal circumstances. If W any such sums will be refunded to you as soon as pos hin <<insert period>>.

8.7 Any refunds due u e made using the same payment method that you u Goods **[**unless you specifically request that We ma ent method**]**.

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9. Payment

9.1 Payment for Goods harges must always be made in advance. Your cho not be charged until We dispatch your Goods. **[**If yo ive Goods as part of an ongoing subscription, you w before each delivery of Goods as per your chosen sub

9.2 We accept the follow t on Our Site:

9.2.1 <<insert pay

9.2.2 <<insert pay

9.2.3 <<insert pay

9.2.4 <<add furthe equired>>;

9.3 If any payment due e, We may charge you interest on the overdue sum percentage>>% above the base lending rate of <<in erest will accrue on a daily basis from the due date f payment of the overdue sum, whether before or a est due must be paid at the same time as the overdue

9.4 If you do not make Us within <<insert period>> of Us reminding you that nd delivery of the Goods as under sub-Clause 10.8. I payment within <<insert period>> of Our reminder, W act. Outstanding sums (including interest) will remain l not be affected by cancellation.

9.5 If you believe that incorrect amount, please contact Us as soon as rea s know. You will not be charged interest under sub- disputed in good faith under this sub-Clause 9.5.

10. Delivery, Risk and Owner

10.1 All Goods purchase rmally be delivered as follows:

10.1.1 For one-off normally be delivered within 30 calendar da Our Order Confirmation unless otherwise a g the Order process (subject to delays caus Our control, for which see Clause 14);

10.1.2 For the ong subscription, Goods will normally be delivere d in <<insert location, e.g. "your Order Confi ontinue delivering the Goods until your subscri ended either by you or Us.

10.2 If for any reason w he Goods to your chosen delivery address, we will l you that the Goods have been returned to our pre r arranging re-delivery. If you do not collect the Goo ery, we will contact you to ask for further instructions. storage costs and for re-delivery. If we cannot contac able efforts, or we cannot arrange re-delivery or collec ntract and issue you with a refund but may deduct a re nsation for any net costs incurred by us as a result.

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10.3 In the unlikely even[illegible]he Goods on time, as described in sub-Clause 10.1, if [illegible]bly you may treat the Contract as being at an end imm[illegible]

10.3.1 We have ref[illegible]ds; or

10.3.2 In light of a[illegible]s, delivery within that time period was essentia[illegible]

10.3.3 You told Us [illegible]ods that delivery within that time period was e[illegible]

10.4 If you do not wish t[illegible]se 10.3 or if none of the specified circumstances appl[illegible] (reasonable) delivery date for the Goods in question. [illegible]w deadline, you may then treat the Contract as being a[illegible]

10.5 You may cancel s[illegible] under sub-Clauses 10.3 or 10.4 provided that sepa[illegible]ssible and would not significantly reduce their value. [illegible] already paid for cancelled Goods and their delivery [illegible]u within <<insert time period>>. Please note that if a[illegible] delivered to you, you must return them to Us or arran[illegible]ction. In either case, We will bear the cost of returning[illegible]

10.6 In some limited circ[illegible]d to suspend the delivery of Goods to you for one or mo[illegible]ns:

10.6.1 To fix techni[illegible]oods or to make necessary minor technical ch[illegible]

10.6.2 To update t[illegible]h relevant changes in the law or other regula[illegible]

10.6.3 To make mo[illegible] the Goods, as described above in sub-Clause [illegible]

10.7 If We need to susp[illegible]s for any of the reasons set out in sub-Clause 10.6, W[illegible]nce of the suspension and explain why it is necessa[illegible] suspend delivery for urgent or emergency reasons [illegible]problem with the Goods, in which case We will inform[illegible]nably possible after suspension). No payment will be [illegible]elivery is suspended **[**(unless the period of suspensio[illegible]period>>)**]**. If suspension lasts (or We tell you that it i[illegible] than <<insert period>>, you may end the Contract as [illegible]Clause 13.2.

10.8 We may suspend d[illegible]e do not receive payment on time for those Goods fro[illegible]ou of the non-payment on the due date, however if yo[illegible]t within <<insert period>> of Our notice, We may su[illegible]oods until We have received all outstanding sums d[illegible]uspend delivery of the Goods, We will inform you of t[illegible]ll not be charged for any Goods while delivery is sus[illegible]ntacted Us to dispute any charges in good faith (see su[illegible]t suspend delivery of the Goods.

10.9 Delivery shall be d[illegible]e responsibility for the Goods will pass to you once [illegible]Goods to the address **[**including, where relevant, any[illegible] have provided.

10.10 Ownership of the G[illegible] we have received payment in full of all sums due (inc[illegible]ivery charges) for those Goods.

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10.11 Any refunds due ur be made using the same payment method that you u e Goods **[**unless you specifically request that We ma ent method**]**.

11. Faulty, Damaged or Incor

11.1 By law, We must pr satisfactory quality, fit for purpose, as described at th accordance with any pre-contract information We hav atch any samples or models that you have seen or have made you aware of any differences). If any d in the Goods, that digital content must also conform. purchased do not comply and, for example, have fault you receive them, or if you receive incorrect (or incorre se contact Us at <<insert contact details>> as soon a inform Us of the fault, damage or error, and to arran or replacement. Your available remedies will be as

11.1.1 Beginning o ive the Goods (and ownership of them) you h right to reject the Goods and to receive a ful nform as stated above.

11.1.2 If you do n oods, or if the 30 calendar day rejection per y request a repair of the Goods or a replaceme ssociated costs and will carry out the repair a reasonable time and without significant in certain circumstances, where a repair or rep or otherwise disproportionate, We may instead e (i.e. a replacement instead of a repair or vi nd. If you request a repair or replacement day rejection period, that period will be suspe the repair or replacement and will resume on ive the replacement or repaired Goods. If le remain out of the original period, it will be exten

11.1.3 If, after a re Goods still do not conform (or if We cannot d ibed, or have failed to act within a reasonable t t inconvenience to you), you may ask Us to at cement again (you do not have to give Us mul so if you do not want to), or you have the rig ds at a reduced price, or to reject them in exch

11.1.4 If you exerci t the goods more than six months after you ha and ownership of them), We may reduce any se that you have had out of the Goods.

11.1.5 Within a per u have received the Goods (and ownership o o not last a reasonable length of time, you m al refund. Please be aware that after six mo ce you received the Goods, the burden of p o prove that the defect or non-conformity e ery.

11.2 Please note that yo claim under this Clause 11 if We informed you of the r problems with the Goods before

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you purchased then e same issue that you now wish to return them); if you ods for an unsuitable purpose that is neither obvious r nd the problem has resulted from your use of the Goo the problem is the result of normal wear and tear, mis eless damage. Please also note that you may not c o Us under this Clause 11 merely because you have you are a consumer you have a legal right to a ng-off period **[**,which is further supplemented by C bringing it to a total of <<insert period, e.g. 30>> which you can cancel and return Goods for this reaso e 12 for more details.

11.3 To return Goods to r this Clause 11, **[**please visit the returns page on Ou complete a returns form **[**and print out a pre-paid retu e contact Us at <<insert contact details>> to arrang urn**]**. We will be fully responsible for the costs of retu Clause 11 and will reimburse you where appropriate.

11.4 Refunds (whether reductions in price) under this Clause 11 will be ar days of the day on which We agree that you are e

11.5 Any and all refunds e 11 will include all delivery costs for the affected Goo

11.6 Refunds under this using the same payment method that you used wher nless you specifically request that We make a refund u .

11.7 For further informati onsumer, please contact your local Citizens' Advice Bu s Office.

12. Cancelling and Returning Your Mind

12.1 If you are a consur ght to a "cooling-off" period within which you can can reason. This period begins once your Order is comp you your Order Confirmation, i.e. when the Contract formed. You may also cancel for any reason before V rmation.

12.2 **[**In addition, We of uarantee which extends the legal cooling-off period w nge your mind, cancel, and return the Goods as detail

12.2.1 If the Goods ou in a single instalment (whether single or mu ooling-off period ends 14 calendar days after th someone you nominate) receive(s) the Goods. e extends this period to a total of <<insert peri ays.**]**

12.2.2 If the Goods separate instalments on separate days, the le ds 14 calendar days after the day on which y nominate) receive(s) the final instalment o Guarantee extends this period to a total of <<ins endar days.**]**

12.2.3 If the Goo d on a regular basis under a subscription nds 14 calendar days after the day

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on which yo nate) receive(s) the first delivery of Goods. **[**O extends this period to a total of <<insert peri ays.**]**

12.3 If you wish to exer l under this Clause 12, you must inform Us of your c g-off period **[**(as extended by Our Goodwill Guarantee y way you wish, however for your convenience We of n Our Site <<insert link>> and will include **[**a link to**]** it ation. Cancellation by email or by post is effective fro u send Us your message. Please note that the coolin le calendar days. If, for example, you send Us an em on the final day of the cooling-off period, your cancel accepted. If you would prefer to contact Us directly t following details:

12.3.1 Telephone: er>>;

12.3.2 Email: <<ins

12.3.3 Post: <<inse

In each cas r name, address, email address, telephone nu er.

12.4 **[**We may ask you w cancel and may use any answers you provide to imp rvices, however please note that you are under no ob etails if you do not wish to.**]**

12.5 **[**Please note that yo ght to cancel under this Clause 12 in the following circu

12.5.1 **[**If the Good or hygiene reasons and you have unsealed tho them;**]**

12.5.2 **[**If the Good o or video recordings (e.g. CD or DVD) or sea nd you have unsealed the Goods after receivin

12.5.3 **[**If the Good te quickly, for example flowers or food;**]**

12.5.4 **[**If the Goods d or custom-made for you;**]**

12.5.5 **[**If the Goods mixed with other items (according to their natu d them.**]]**

12.6 Please ensure that s no more than 14 calendar days after the day on wh Us that you wish to cancel under this Clause 12.

12.7 **[**You may request t from you. Please ensure that the Goods are ready fo time and location.**]**

12.8 You may return Go ng Our business hours of <<insert business hours>> o y post or another suitable delivery service of your choi ss at <<insert address>>. **[**Please visit the returns pa link>> to complete a returns form **[**and print out a p **AND/OR** **[**please contact Us at <<insert contact de ollection and return.**]** **[**Please note that you must bear ods to Us if cancelling under this Clause 12. **[**We wil ect cost to Us of collection if you request that We col **]]** **OR** **[**We will **[**not charge you for collection if you req Goods from you, or will**]** reimburse

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you for reasonable s **[**(up to the equivalent of <<insert method, e.g. Roya ard postage>>)**].]** The cost of returning Goods to exceed the cost of having them originally delivered me carrier. **[**More details of return costs **[**including col ound on Our Site <<insert link>>**]** **OR [**<<List return c

12.9 Refunds under this to you within 14 calendar days of the following:

12.9.1 The day on ods back; or

12.9.2 The day on upplying evidence) that you have sent the Go er than the day under sub-Clause 12.9.1); or

12.9.3 **[**If We are der sub-Clause 12.7, the day on which you in cancel the Contract; or**]**

12.9.4 If We have der Confirmation or have not yet dispatched t ich you inform Us that you wish to cancel the C

12.10 Refunds under this ect to deductions in the following circumstances:

12.10.1 Refunds ma diminished value in the Goods resulting fro ling of them (e.g. no more than would be pe se note that if We issue a refund before We h and have had a chance to inspect them, We m you an appropriate sum if We find that the Goo xcessively.

12.10.2 **[**Standard d reimbursed in full as part of your refund. Plea We cannot reimburse for premium delivery. We equivalent standard delivery costs when issuin use 12.**]** **OR [**If a refund is issued to you unde will receive a full refund of any delivery cha levant, premium delivery). We are required by ndard delivery charges (or the equivalent) odwill Guarantee We will also reimburse p **]]]**

12.11 Refunds under this using the same payment method that you used wher nless you specifically request that We make a refund u

13. Your Other Rights to End

13.1 You may end the if We have informed you of a forthcoming change do not agree to, as described in sub-Clause 7.5.

13.2 If We have suspend s for more than <<insert period>>, or We have informe to suspend delivery for more than <<insert period>>, ract, as described in sub-Clause 10.7.

13.3 If you no longer from Us and wish to end your subscription **[**before d is complete**]** you may do so by

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contacting Us as de ncellation will be effective **[**as soon as We receive it**] O** fter the day on which you contact Us**]**.

13.4 You also have a leg act at any time if We are in breach of it. For more det please refer to your local Citizens Advice Bureau or T

13.5 You will be refund s paid for that you have not yet received or will no cancellation. Refunds under this Clause 13 will be r days of the date on which your cancellation becom same payment method that you used when ordering specifically request that We make a refund using a dif

13.6 **[**If any Goods are t a result of your cancellation under sub-Clauses 13.1, e fully responsible for the costs of returning those Goo u where appropriate.**]**

13.7 If you wish to exerc under this Clause 13, you may do so in any way you w nvenience We offer a cancellation form on Our Site < nclude **[**a link to**]** it with the Order Confirmation. If yo t Us directly to cancel, please use the following details

13.7.1 Telephone: er>>;

13.7.2 Email: <<ins

13.7.3 Post: <<inse

In each case, provid address, email address, telephone number, and Order

13.8 **[**We may ask you w cancel and may use any answers you provide to imp rvices, however please note that you are under no ob etails if you do not wish to.**]**

14. Our Liability to Consume

14.1 We will be responsi oss or damage that you may suffer as a result of Our of Sale (or the Contract) or as a result of Our negli is foreseeable if it is an obvious consequence of Ou r if it is contemplated by you and Us when the Contr not be responsible for any loss or damage that is not

14.2 We only supply goo ate use by consumers. We make no warranty or repr s are fit for commercial, business or industrial use of e). We will not be liable to you for any loss of profit, lo ion to business, or for any loss of business opportunit

14.3 Nothing in these Te it or exclude Our liability for death or personal injury ca (including that of Our employees, agents or sub-contr udulent misrepresentation.

14.4 Nothing in these Te clude or limit your legal rights as a consumer. For mo rights, please refer to your local Citizens Advice Bur s Office.

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15. Events Outside of Our Co

15.1 We will not be liab lay in performing Our obligations where that failure any cause that is beyond Our reasonable control.

15.2 If any event describ 5 occurs that is likely to adversely affect Our performa ions under these Terms of Sale:

15.2.1 We will infor onably possible;

15.2.2 We will take inimise the delay;

15.2.3 To the ext inimise the delay, Our affected obligations u e (and therefore the Contract) will be suspend that We are bound by will be extended ac

15.2.4 We will infor outside of Our control is over and provide deta times or availability of Goods as necessary;

15.2.5 If the event continues for more than <<insert time period> Contract and inform you of the cancellation. u as a result of that cancellation will be paid sonably possible and in any event within <<ins e date on which the Contract is cancelled;

15.2.6 If an event c curs [and continues for more than <<insert tim ish to cancel the Contract as a result, you ay you wish, however for your convenience form on Our Site <<insert link>>. If you would irectly to cancel, please use the following det

Telephone: er>>;

Email: <<ins

Post: <<inse

In each cas r name, address, email address, telephone n er. Any refunds due to you as a result of suc d to you as soon as is reasonably possible and nsert time period>> of the date on which the Co

16. Communication and Con

16.1 If you wish to con uestions or complaints, you may contact Us by telep e number>>, by email at <<insert email address>>, o ess>>.

16.2 For matters relating r, please contact Us by telephone at <<insert number t email address>>, or by post at <<insert address>>

16.3 For matters relatin ase contact Us by telephone at <<insert telephone <<insert email address>>, by post

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at <<insert address: nt Clauses above.

17. Complaints and Feedbac

17.1 We always welcom tomers and, whilst We always use all reasonable ende your experience as a customer of Ours is a positive o t to hear from you if you have any cause for complaint

17.2 All complaints are h ith Our complaints handling policy and procedure, av cation>> and <<insert location>> respectively.

17.3 If you wish to com of your dealings with Us, please contact Us in one o

17.3.1 **[**In writing, name and/or position>>, <<insert address>>;**]**

17.3.2 **[**By email, a me and/or position>> at <<insert email addres

17.3.3 **[**Using Our c g the instructions included with the form;**]**

17.3.4 **[**By contacti <<insert telephone number>> **[**and choosing op when prompted.**]]**

18. How We Use Your Perso otection)

We will only use your pers ut in Our Privacy Policy, available from <<insert link>> **[**and O le from <<insert link>>**]**.

19. Other Important Terms

19.1 We may transfer (and rights under these Terms of Sale (and under the to a third party (this may happen, for example, if We is occurs, you will be informed by Us in writing. Your s of Sale will not be affected and Our obligations und ill be transferred to the third party who will remain bou

19.2 **[**You may transfer (Goodwill Guarantee in Clause 12 to any person to w ship of the Goods after you have completed purchasi for example, by selling the Goods to that person or g as a gift). **[**We may require that person to provide r they are now the legal owner of the Goods in q nsert examples of acceptable evidence>>.**]]**

19.3 You may not transf obligations and rights under these Terms of Sale (an applicable) without Our express written permission. ssignment if <<insert reasons>>.

19.4 The Contract is bet not intended to benefit any other person or third part person or party will be entitled to enforce any provisi le. **[**This is subject to sub-Clause 19.2 and any purch antee has been transferred under

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that sub-Clause will e guarantee.**]**

19.5 If any of the provisio le are found to be unlawful, invalid or otherwise unen or other authority, that / those provision(s) shall b the remainder of these Terms of Sale. The remainde shall be valid and enforceable.

19.6 No failure or delay f Our rights under these Terms of Sale means that W and no waiver by Us of a breach of any provision o means that We will waive any subsequent breach provision.

19.7 We may revise thes me to time in response to changes in relevant laws a uirements. If We change these Terms of Sale as er, We will give you reasonable advance notice of t details of how to cancel if you are not happy with the cel, you must return any affected Goods you have e will arrange for a full refund (including delivery c id within <<insert period>> of your cancellation.

20. [Alternative Dispute Reso

20.1 Alternative dispute rs to ways of resolving disputes between a consume ing to court.

20.2 Our ADR provider R provider>>. If you are unhappy with how We have you may wish to contact <<insert name of ADR provi

20.3 Complaints can be ame of ADR provider>> via their website at <<insert

20.4 **[**<<insert name of A harge you for making a complaint, and you may still if you are not satisfied with the outcome of the ADR

21. Law and Jurisdiction

21.1 These Terms and elationship between you and Us (whether contractu e governed by, and construed in accordance with, th es**] [**Northern Ireland**] [**Scotland**]**.

21.2 If you are a consu any mandatory provisions of the law in your country in Sub-Clause 21.1 above takes away or reduces yo o rely on those provisions.

21.3 If you are a cons ntroversy, proceedings or claim between you and Terms and Conditions, or the relationship betwee contractual or otherwise) shall be subject to the juri of England, Wales, Scotland, or Northern Ireland, as dency.

21.4 If you are a busine ning these Terms and Conditions, the relationship be any matters arising therefrom or associated therewit otherwise) shall be subject to the [non] exclusive jur of **[**England & Wales**] [**Northern Ireland**] [**Scotland**]**.

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