(

IT

THIS AGREEMENT is made the

BETWEEN:

(1)   <<Name of Service Provide[r]... [register]ed in <<Country of Registration>> under number <<Company [Registration Number>...] whose registered office is at**] OR [**of**]** <<insert Address>> ("t[he ...]

(2)   <<Name of Client>> **[**a c[ompany ...]<Country of Registration>> under number <<Company Regis[tration ... who]se registered office is at**] OR [**of**]** <<insert Address>> ("the C[lient ...]

WHEREAS:

(1)   The Service Provider pr[ovides ... ser]vices and has reasonable skill, knowledge, qualifications a[nd ...]d.

(2)   The Client wishes to eng[age the Service Provide]r to provide IT support services subject to, and in accordan[ce with, the terms and c]onditions of this Agreement.

(3)   The Service Provider wishe[s to ... this Agre]ement and shall provide IT support services to the Client subje[ct to, and in accordanc]e with, the terms and conditions of this Agreement.

IT IS AGREED as follows:

1.   **Definitions and Interpreta[tion]**

       1.1   In this Agreement[, unless the context o]therwise requires, the following expressions have th[e ...]

       "Business Day"   [means any day (oth]er than Saturday or Sunday) on [which bank]s are open for their full range of [services in ...]<insert location>>;

       "Confidential Informatio[n"   means, in relation to] either Party, information which is [disclosed to that Par]ty by the other Party pursuant to [or in connection with] this Agreement (whether orally or [in writing or any othe]r medium, and whether or not the [information is expres]sly stated to be confidential or

"Data Protection Legislation"	legislation in force from time to … ngdom applicable to data … y including, but not limited to, the … ed EU law version of the General … ulation ((EU) 2016/679), as it … of England and Wales, Scotland, … by virtue of section 3 of the … hdrawal) Act 2018); the Data … and regulations made … Privacy and Electronic … gulations 2003 as amended;
"Equipment"	equipment in relation to which … is to provide the Support Services … ule 2;
"Fees"	ble by the Client to the Service … ation of the Support Services as … edule 4;
"Software"	software operating on the … to which the Service Provider is … rt Services as detailed in
"Support Services"	o be provided by the Service … as fully described in Schedule 1.

1.2 Unless the context … reference in this Agreement to:

    1.2.1 "writing", an … ion, includes a reference to any communicat … nic or facsimile transmission or similar mean …

    1.2.2 a statute or … is a reference to that statute or provision as … at the relevant time;

    1.2.3 "this Agreem … this Agreement and each of the Schedules a … nted at the relevant time;

    1.2.4 a Schedule i … ement; and

    1.2.5 a Clause or … ce to a Clause of this Agreement (other than t … raph of the relevant Schedule.

    1.2.6 a "Party" or t … arties to this Agreement.

1.3 The headings used … r convenience only and shall have no effect upon the i … ement.

1.4 Words imparting the … clude the plural and vice versa.

1.5 References to any g … other gender.

1.6 References to pers … tions.

2. **Service Provider's Obliga …**

2.1 The Service Provide … ndeavours to provide the Support Services in accorda … ll material respects.

2.2 The Service Provid... ...ort Services with reasonable skill and care.

2.3 The Service Provi... ...e endeavours to meet deadlines agreed from time to... ...any such dates shall be estimates only. Time for perfo... ...e essence of this Agreement.

2.4 The Service Provid... ...endeavours to act in accordance with all reasonable... ...it by the Client, provided such instructions are con... ...f the Support Services as set out in Schedule 1.

2.5 The Service Provide... ...r ensuring that it complies with all statutes, regulation... ...codes of conduct, and any other rules relevant to the... ...Services.

2.6 **[The Service Provi... ...e endeavours to comply with any and all end user li... ...n relate to any Software that the Service Provider is... ...h in the course of providing the Support Services.]**

2.7 **[The Service Provi... ...endeavours to accommodate any reasonable change... ...es that may be requested by the Client, subject to th... ...f any reasonable changes to the Fees that may be d... ...anges.]**

3. **Client's Obligations**

3.1 The Client shall:

3.1.1 Allow the S... ...o the Equipment and all relevant Software as... ...he Service Provider in the course of providing...

3.1.2 Provide ade... ...facilities for the Service Provider, its employee... ...ractors as reasonably required by the Service...

3.1.3 Co-operate... ...der upon the Service Provider's reasonable r... ...of any defect or malfunction in the Equipment...

3.2 The Client shall allo... ...the use of any Equipment that is reasonably necessa... ...e Provider to provide the Support Services.

3.3 The Client shall ma... ...Service Provider:

3.3.1 any and all d... ...d with the Software;

3.3.2 any and all d... ...d with the Equipment;

3.3.3 original Soft...

3.3.4 current data...

3.3.5 <<insert add... ...>>.

3.4 The Client shall... ...avours to provide all pertinent information to the S... ...ecessary for the Service Provider's provision of the Su... ...ll use reasonable endeavours to ensure the accuracy... ...uch information.

3.5 The Client may, fro[...]sonable instructions to the Service Provider in relation [...]s. Any such instructions must be compatible with the [...]rvices as set out in Schedule 1.

3.6 In the event that the[...]es the decision, approval, consent or any other form of [...]nication from the Client in order to continue providing [...]any part thereof), the Client shall use reasonable en[...]same in a reasonable and timely manner.

3.7 The Client shall use[...]s to inform the Service Provider of all health and safety [...]at apply at its premises.

3.8 The Client shall o[...] and all necessary licences and consents necessary [...]vare and the Equipment.

3.9 **[**The Client shall us[...]s to ensure that data backups are created regularly a[...]s to minimise any potential data loss.**]**

3.10 **[**The Client shall n[...]r modifications to be made to the Software or the Eq[...]her than those authorised by the Service Provider.**]**

4. **Insurance**

4.1 The Service Provid[...]n relation to the Support Services, public liability insura[...]t of indemnity of £<<insert sum>> in any one occurren[...]

4.2 **[**The Service Provid[...]n relation to the Support Services, professional indem[...] minimum limit of indemnity of £<<insert sum>> in[...]

4.3 **[**The Service Provid[...]y sub-contractors engaged by it to provide the Support[...]ereof) have in place **[**a like policy**]** **OR** **[**like policies**]** w[...]ame limit of indemnity in any one occurrence.**]**

5. **Fees and Payment**

5.1 In consideration of[...]e Client shall pay the Fees to the Service Provider in[...]rovisions of Schedule 4 and this Clause 5.

5.2 The Service Provid[...]t for Fees due in accordance with the provisions of Sc[...]

5.3 The Client shall pa[...]<insert period>> of receipt of the relevant invoice fro[...]

5.4 All payments to be [...]r this Agreement shall be made in <<insert currency>>[...] funds, to such bank in <<insert location>> as the S[...]time to time nominate in writing.

5.5 Where any paymen[...] falls due on a day that is not a Business Day, it ma[...]llowing Business Day.

5.6 Without prejudice to[...]any other rights or remedies open to it, if the Client fa[...]ovider within the period set out in

sub-Clause 5.3:

5.6.1 The Client s[...] verdue sum at the rate of <<insert percentage>[...] [...] [...]e base rate of <<insert name of bank>> from [...] [...]rest shall accrue on a daily basis from the due [...] [...]ade in full to the Service Provider of the overd[...] [...]r after judgment. The Client shall pay the inter[...] [...] overdue sum.

5.6.2 The Service [...] [...]e right to suspend the Support Services un[...] [...]e sum (together with any interest due) is made [...]

5.7 All sums due unde[...] [...]e paid in full without any set-off, counterclaim, dedu[...] [...]pt such amount (if any) of tax that is to be deducted o[...]

6. Limitation of Liability

6.1 Nothing in this Agre[...] [...]de either Party's liability for death or personal injury c[...] [...] (or the negligence of that Party's employees, agen[...] [...]s); for fraud or fraudulent misrepresentation; [...] [...]h cannot be limited or excluded by law.

6.2 Nothing in this Agre[...] [...]rvice Provider's liability for breach of the implied terms [...] [...]he Supply of Goods and Services Act 1982 (relating t[...] [...]on).

6.3 Subject to sub-Clau[...] [...]r Party shall be liable to the other Party, whether in c[...] [...]ligence), breach of statutory duty, or otherwise, for [...] [...]uential loss arising out of or in connection with this [...]

6.4 The total liability of [...] [...]he Client, whether in contract, tort (including negligenc[...] [...]uty, or otherwise, arising out of or in connection with [...] [...]limited to £<<insert sum>> or an amount equal to th[...] [...]the Client under this Agreement, whichever is the gre[...]

6.5 The total liability of [...] [...]Provider, whether in contract, tort (including negligenc[...] [...]uty, or otherwise, arising out of or in connection with [...] [...]limited to £<<insert sum>> or an amount equal to th[...] [...]the Client under this Agreement, whichever is the gre[...]

6.6 **[**Notwithstanding su[...] [...]ct to sub-Clause 6.4, the Supplier shall be responsible [...] [...] which shall be recoverable by the Client:

6.6.1 Any sums p[...] [...] Service provider pursuant to this Agreement i[...] [...]t provided in accordance with the terms of this [...]

6.6.2 Wasted expe[...]

6.6.3 Any additio[...] [...]e Client in obtaining alternative or replacement [...] [...]ces have not been provided in accordance [...]

6.6.4 Any losses i_____ ____ ___sing out of, or in connection with, any claim, _____ _____tion, investigation, or proceeding by any third ____ _____ nt which is caused by an act or omission of _____

6.6.5 Anticipated s_____

6.6.6 **[**<<insert fur____ _____ _____equired>>.**]]**

6.7 The Client's rights u_____ ___ in addition to, and not instead of, any rights or remed___ _____ _____titled under common law.

7. **Confidentiality**

7.1 Each Party underta____ _____ ___ovided by sub-Clause 7.2 or as authorised in writin_ _____ __ it shall, at all times during the continuance of this _____ **[**<<insert period>> years**]** after its termination:

7.1.1 keep confide____ _____ ___rmation;

7.1.2 not disclose ___ _____ ____tion to any other party;

7.1.3 not use any _____ ___n for any purpose other than as contemplate_ ___ _____ ____erms of this Agreement;

7.1.4 not make an_ _____ _y way or part with possession of any Confide_____

7.1.5 ensure that ___ _____ _fficers, employees, agents, sub-contractors _____ which, if done by that Party, would be a breach _____ Clauses 7.1.1 to 7.1.4 above.

7.2 Either Party may:

7.2.1 disclose any _____ to:

7.2.1.1 any s_____ _ of that Party;

7.2.1.2 any g_____ _thority or regulatory body; or

7.2.1.3 any _____ f that Party or of any of the afore_____ _____ ___es or bodies;

a) to s_____ __s necessary for the purposes contemplate_ _____ __ncluding, but not limited to, the provision of _____ __r as required by law. In each case that Party s_____ _____on, party or body in question that the Confide_____ __fidential and (except where the disclosure is _____ ____nder sub-Clause 7.2.1.2 or any employee or _____ y) obtaining and submitting to the other Party _____ _y undertaking from the party in question. S_____ ____be as nearly as practicable in the terms of this _____ onfidential Information confidential and to use _____ for which the disclosure is made; and

7.2.2 use any Con_____ _any purpose, or disclose it to any other person _____ _t is at the date of this Agreement, or at any tim_ _____ __es, public knowledge through no fault of that _____ _se or disclosure, that Party must

not disclose ... tial Information which is not public knowledge.

7.3 The provisions of th... e in force in accordance with their terms, notwithstand... s Agreement for any reason.

8. Assignment and Sub-Con...

8.1 Subject to sub-Clau... s personal to the Parties. Neither Party may assign, ... rwise than by floating charge) or sub-licence any of i... ut the written consent of the other Party, such consent ... withheld.

8.2 **[[**Subject to the pro... **] OR [**The**]** Service Provider shall be entitled to perfor... undertaken by it through any other member of its grou... alified and skilled sub-contractors. Any act or omissio... r or sub-contractor shall, for the purposes of this A... to be an act or omission of the Service Provider.

9. Force Majeure

9.1 No Party to this Agr... r any failure or delay in performing their obligations wh... ay results from any cause that is beyond the reasona... Such causes include, but are not limited to: power fai... vider failure, industrial action, civil unrest, fire, flood, ... acts of terrorism, acts of war, governmental action ... is beyond the control of the Party in question.

9.2 **[**In the event that a... t cannot perform their obligations hereunder as a res... r a continuous period of <<insert period>>, the other ... tion terminate this Agreement by written notice at the ... the event of such termination, the Parties shall agree ... sonable payment for all Support Services provided u... ion. Such payment shall take into account any prior ... s entered into in reliance on the performance of this ...

10. Term and Termination

10.1 This Agreement sh... <<insert Commencement Date>> and shall continue f... rm>> from that date, subject to the provisions of this Cl...

10.2 **[**Either Party shall h... e by giving not less than <<insert notice period>> writ... t any time prior to the expiry of the term specified in ... ny further period for which this Agreement has be... to this provision) to extend this Agreement for a fur... eriod>>.**]**

10.3 Either Party may te... y giving to the other not less than <<insert notice per... o expire on or at any time after <<insert minimum te...

10.4 Either Party may ... his Agreement by giving written notice to the other P...

10.4.1 any sum ow   e other Party under any of the
provisions o   t paid within <<insert period>>
Business Da   yment;

10.4.2 the other Pa   breach of any of the provisions of
this Agreem   capable of remedy, fails to remedy
it within <<i   s Days after being given written
notice givin   e breach and requiring it to be
remedied;

10.4.3 an encumbr   , or where the other Party is a
company, a   f any of the property or assets of
that other P

10.4.4 the other Pa   arrangement with its creditors or,
being a com   to an administration order (within
the meaning   86);

10.4.5 the other P   or firm, has a bankruptcy order
made again   y, goes into liquidation (except for
the purposes   tion or re-construction and in such
a manner th   therefrom effectively agrees to be
bound by or   mposed on that other Party under
this Agreem

10.4.6 anything an   foregoing under the law of any
jurisdiction o   her Party;

10.4.7 that other Pa   to cease, to carry on business; or

10.4.8 control of th   red by any person or connected
persons not   other Party on the date of this
Agreement.   f this Clause 10, "control" and
"connected   e meanings ascribed thereto by
Sections 112   of the Corporation Tax Act 2010.

10.5 For the purposes o   each shall be considered capable
of remedy if the Par   with the provision in question in all
respects.

10.6 The rights to term   ven by this Clause 10 shall not
prejudice any other   er Party in respect of the breach
concerned (if any) o

11. **Effects of Termination**

Upon the termination of this   on:

11.1 any sum owing by e   under any of the provisions of this
Agreement shall be   nd payable;

11.2 all Clauses which, e   ir nature, relate to the period after
the expiry or termina   hall remain In full force and effect;

11.3 termination shall no   right to damages or other remedy
which the terminatin   pect of the event giving rise to the
termination or any   or other remedy which any Party
may have in respe   s Agreement which existed at or
before the date of te

11.4 subject as provided   except in respect of any accrued

rights neither Party ... r obligation to the other; and

11.5 each Party shall (e... ...rred to in Clause 7) immediately cease to use, eithe... ...any Confidential Information, and shall immediately re... ...ny documents in its possession or control which contai... ...tial Information.

12. **[Data Protection**

The Service Provider will ... ...sonal information as set out in the Service Provider's <<inse... ... Privacy Notice>> available from <<insert location(s)>>.**]**

13. **[Data Processing**

13.1 In this Clause 13, ... subject", "data controller", "data processor", and "pe... ...l have the meaning defined in the Data Protection Leg...

13.2 **[**All personal data t... ... Service Provider on behalf of the Client under this Ag... ...ssed in accordance with the terms of the Data Proces... ...d into by the Parties on <<insert date>> **[**pursuant to

   b)   OR

13.2 **[**The Parties hereby ... ...th comply with all applicable data protection requirem... ... Protection Legislation. This Clause 13 shall not reliev... ... obligations set out in the Data Protection Legislat... ...move or replace any of those obligations.

13.3 For the purposes of ... ...islation and for this Clause 13, the Service Provider ... ..." and the Client is the "Data Controller".

13.4 The type(s) of pe... ...e, nature and purpose of the processing, and the... ...g are set out in Schedule 5.

13.5 The Data Controlle... ...s in place all necessary consents and notices require... ...nsfer of personal data to the Data Processor for the pu... ... Agreement.

13.6 The Data Processo... ...y personal data processed by it in relation to its perfor... ...ations under this Agreement:

   13.6.1 Process the... ...he written instructions of the Data Controller ur... ...r is otherwise required to process such person... ...ta Processor shall promptly notify the Data Co... ...ng unless prohibited from doing so by law;

   13.6.2 Ensure that... ...ble technical and organisational measures (a... ...Controller) to protect the personal data from... ...ful processing, accidental loss, damage or... ...ures shall be proportionate to the potential ha... ... events, taking into account the current state... ...gy and the cost of implementing those measu... ...n are set out in Schedule 5;

13.6.3 Ensure that ...ess to the personal data (whether for processin... ...) are contractually obliged to keep that persona...

13.6.4 Not transfer ...side of the UK without the prior written cons... ...troller and only if the following conditions a...

13.6.4.1 ...er and/or the Data Processor ...uitable safeguards for the transfer

13.6.4.2 ...cts have enforceable rights and ...ies;

13.6.4.3 ...complies with its obligations under ...Legislation, providing an adequate ...o any and all personal data so

13.6.4.4 ...r complies with all reasonable ...advance by the Data Controller ...ocessing of the personal data.

13.6.5 Assist the D... ...ta Controller's cost, in responding to any and ... ...ta subjects and in ensuring its compliance ... ...tion Legislation with respect to security, bre... ...t assessments, and consultations with supervis... ...ators (including, but not limited to, the Informati... ...e);

13.6.6 Notify the D... ...undue delay of a personal data breach;

13.6.7 On the Da... ...instruction, delete (or otherwise dispose of) ... ...a and any and all copies thereof to the Data C... ...of this Agreement unless it is required to r... ...data by law; and

13.6.8 Maintain co... ...rds of all processing activities and technical a... ...ures implemented necessary to demonstrate... ...ause 13 and to allow for audits by the Data Co... ...designated by the Data Controller.

13.7 **[**The Data Processo... ...any of its obligations with respect to the processing of... ...s Clause 13.**]**

c)   OR

13.7 **[**The Data Process... ...t any of its obligations to a sub-contractor with resp... ...f personal data under this Clause 13 without the prior... ...ata Controller (such consent not to be unreasonably w... ...at the Data Processor appoints a sub-contractor, the ...

13.7.1 Enter into a... ...h the sub-contractor, which shall impose upon ... ...same obligations as are imposed upon the Da... ...use 13 and which shall permit both the Data ... ...ta Controller to enforce those obligations; ...

13.7.2 Ensure that [text obscured] lies fully with its obligations under that agreeme[text obscured] on Legislation.

13.8 Either Party may, at [text obscured] <<insert period, e.g. 30 calendar days'>> notice, alt[text obscured]acing it with any applicable data processing clauses [text obscured] part of an applicable certification scheme. Such ter[text obscured] replaced by attachment to this Agreement.**]**

14. **No Waiver**

No failure or delay by eithe[text obscured] of its rights under this Agreement shall be deemed to be a wa[text obscured] waiver by either Party of a breach of any provision of this Agr[text obscured] to be a waiver of any subsequent breach of the same or any [text obscured].

15. **Further Assurance**

Each Party shall execute [text obscured] deeds, documents and things as may be necessary to carry [text obscured]eement into full force and effect.

16. **Costs**

Subject to any provisions [text obscured]ty to this Agreement shall pay its own costs of and incident[text obscured]eparation, execution and carrying into effect of this Agreemen[text obscured].

17. **Set-Off**

Neither Party shall be entit[text obscured] any manner from payments due or sums received in res[text obscured]r this Agreement or any other agreement at any time.

18. **Relationship of the Partie[s]**

Nothing in this Agreement [text obscured]eemed to constitute a partnership, joint venture, agency or oth[text obscured] between the Parties other than the contractual relationship exp[text obscured]s Agreement.

19. **Non-Solicitation**

19.1 Neither Party shall, [text obscured]ement and for a period of <<insert period>> after its te[text obscured]loy or contract the services of any person who is or w[text obscured]se engaged by the other Party at any time in relation [text obscured]ut the express written consent of that Party**]**.

19.2 Neither Party shall, [text obscured]ement and for a period of <<insert period>> after its te[text obscured]cit or entice away from the other Party any customer[text obscured]h solicitation or enticement would cause damage to [text obscured]arty **[**without the express written consent of that Part[y]

20. **Third Party Rights**

20.1 No part of this Agre[ement] [shall co]nfer rights on any third parties and accordingly the Con[tracts (Rights of Third P]arties) Act 1999 shall not apply to this Agreement.

20.2 Subject to this Clau[se, this Agreement sh]all continue and be binding on the transferee, success[ors and assigns of each] Party as required.

21. **Notices**

21.1 All notices under th[is Agreement shall be in] writing and be deemed duly given if signed by, or on [behalf of, a duly authori]sed officer of the Party giving the notice.

21.2 Notices shall be dee[med to have been duly] given:

21.2.1 when delive[red, if delivered by cour]ier or other messenger (including registered m[ail) during the busine]ss hours of the recipient; or

21.2.2 when sent, [if transmitted by facsi]mile or e-mail and a successful transmission[report or return receipt i]s generated; or

21.2.3 on the fifth [business day followin]g mailing, if mailed by national ordinary mai[l, postage prepaid; or]

21.2.4 on the tent[h business day followi]ng mailing, if mailed by airmail, postage prep[aid.]

d) In each case[addressed to the most recent] address, e-mail address, or fac[simile number notified to] the other Party.

22. **Entire Agreement**

22.1 **[**Subject to the prov[isions of this Clause 2s] **OR [**This**]** Agreement contains the entire agreeme[nt between the Parties] with respect to its subject matter and may not be mo[dified except by an instr]ument in writing signed by the duly authorised represen[tatives of the Parties.]

22.2 Each Party acknow[ledges that, in entering in]to this Agreement, it does not rely on any representa[tion, warranty or othe]r provision except as expressly provided in this A[greement, and any cond]itions, warranties or other terms implied by statute o[r common law are exclu]ded to the fullest extent permitted by law.

23. **Counterparts**

This Agreement may be [executed in any num]ber of counterparts and by the Parties to it on separate co[unterparts, each of whic]h when so executed and delivered shall be an original, but a[ll the counterparts toge]ther shall constitute one and the same instrument.

24. **Severance**

In the event that one or [more of the provisions] of this Agreement is found to be unlawful, invalid or otherwis[e unenforceable, t]hose provision(s) shall be deemed severed from the remaind[er of this Agreement. T]he remainder of this Agreement shall be valid and enforcea[ble.]

25. **Dispute Resolution**

25.1 The Parties shall at   ute arising out of or relating to this
Agreement through   eir appointed representatives who
have the authority to

25.2 **[**If negotiations un   o not resolve the matter within
<<insert period>>   tation to negotiate, the parties will
attempt to resolve   th through an agreed Alternative
Dispute Resolution

25.3 **[**If the ADR proce   25.2 does not resolve the matter
within <<insert perio   at procedure, or if either Party will
not participate in   he dispute may be referred to
arbitration by either

25.4 The seat of the arbi   25.3 shall be England and Wales.
The arbitration sha   rbitration Act 1996 and Rules for
Arbitration as agree   In the event that the Parties are
unable to agree on   Rules for Arbitration, either Party
may, upon giving w   r Party, apply to the President or
Deputy President fo   hartered Institute of Arbitrators for
the appointment of   rs and for any decision on rules
that may be require

25.5 Nothing in this Cla   either Party or its affiliates from
applying to a court f

25.6 The Parties hereby   nd outcome of the final method of
dispute resolution u   l **[**not**]** be final and binding on both
Parties.

26. **Law and Jurisdiction**

26.1 This Agreement (inc   ual matters and obligations arising
therefrom or assoc   e governed by, and construed in
accordance with, th   ales.

26.2 Subject to the provi   dispute, controversy, proceedings
or claim between t   is Agreement (including any non-
contractual matters   herefrom or associated therewith)
shall fall within the j   f England and Wales.

SIGNED for and on behalf of the S

<<Name and Title of person signin   er>>

_____

Authorised Signature

Date: _____

SIGNED for and on behalf of the C

<<Name and Title of person signin

_____

Authorised Signature

Date: _____

The Support Services

<<Insert a detailed specification   s to be provided by the Service Provider>>

Equipment

<<Insert details of the Client's (rele

Software

<<Insert details of the Client's (rele

Fees

<<Insert full details of fees and pa

1. Data Processing

Scope
<<Insert description of the scope o   arried out>>.

Nature
<<Insert description of the nature o   arried out>>.

Purpose
<<Insert description of the purpose   sing is to be carried out>>.

Duration
<<Insert details of the duration of t

2. Types of Personal Data
<<List the types of personal data t

3. Categories of Data Subject
<<List the categories of data subje

4. Organisational and Technical   res
<<Describe the organisational and   be implemented as referenced in 13.6.2>>.