THIS AGREEMENT is made the

BETWEEN:

- (1) <<Name of Host>> [a co number <<Company Regised <<insert Address>> ("the Host)
- (2) <<Name of Client>> [a conumber <<Company Reginerations of Client>> ("the Company Regineration Address")

WHEREAS:

- (1) The Host carries on the facilities and related service the World Wide Web via th
- (2) The Client wishes to engage subject to the terms and co

IT IS AGREED as follows:

- 1. Definitions and Interpreta
 - 1.1 In this Agreement expressions have the
 - "Acceptance"
 - "Acceptance Retests"
 - "Acceptance Tests"
 - "Business Day"
 - "Client Site Materials"
 - "Commencement Date"
 - "Confidential Informatio



Country of Registration>> under se registered office is at] OR [of]

Country of Registration>> under se registered office is at] OR [of]

psting, providing website hosting propriate hardware connected to

bsite hosting and related services preement.

therwise requires, the following

ce by the Client of the Website in use 4;

o be carried out in the event of Clause 4 and Schedule 3;

pe carried out on the Website as nd Schedule 3:

her than Saturday or Sunday) on s are open for their full range of <insert location>>;

content provided by the Client to ation into the Website;

of Agreement>>;

either Party, information which is rty by the other Party pursuant to this Agreement (whether orally or or medium, and whether or not the ssly stated to be confidential or



"Data Protection Legislation"

"personal data"
"data subject"
"data controller"
"data processor" and
"personal data breach"

"Defect"

"Defect Report"

"Hosting Fees"

"Hosting Services"

"Hosting Service Levels

"Hosting Specification"

"Intellectual Property Rights"



legislation in force from time to d Kingdom applicable to data y including, but not limited to, the ned EU law version of the General gulation ((EU) 2016/679), as it of England and Wales, Scotland, d by virtue of section 3 of the Vithdrawal) Act 2018); the Data 018 (and regulations made the Privacy and Electronic ulations 2003 as amended:

meaning defined in Article 4 of the

the Website that causes it to fail tance Tests;

Defects compiled by the Host as use 4.4;

be paid by the Client to the Host ces, as agreed by the Parties, as

s to be provided by the Host eement, as set out in the Hosting

vels in accordance with which the e Hosting Services, as set out in

setting out the particulars of the be provided by the Host to the art 1 of Schedule 1;

nts to inventions, copyright and ding moral rights), trade marks, main names, rights in get-up and I and the right to sue for passing is, rights in computer software, ghts to use and protect the onfidential information (including secrets) and all other intellectual other registered or unregistered, plications and rights to apply for ewals or extensions of, and rights in, such rights and all similar or forms or protection which either thow or in the future in any part of

"Non-Host Defect"

"Project Manager"

"Retest Period"

"Site Software"

"Testing Period"

"User Content"

"Website"

"Website Specification"

1.2 Unless the context

- 1.2.1 "writing", an communicat similar mean
- 1.2.2 a statute or provision as
- 1.2.3 "this Agreer Schedules a
- 1.2.4 a Schedule
- 1.2.5 a Clause or (other than t
- 1.2.6 a "Party" or
- 1.3 The headings used no effect upon the i
- 1.4 Words imparting the
- 1.5 References to any
- 1.6 References to person

2. The Hosting Services

- 2.1 The Parties have p Website as set out i
- 2.2 The Host shall host

the Website that causes it to fail cceptance Tests that has been omission of the Client, or by any ed with the Client for whom the ibility;

nager appointed by either Party 1:

hin which the Acceptance Retests as specified in sub-Clause 4.8;

or the Website commissioned by in Part 2 of Schedule 2:

hin which the Acceptance Tests as specified in sub-Clause 4.2;

ontent uploaded or otherwise site by its users;

ebsite [at <<insert URL>>] to be ursuant to this Agreement; and

etting out the particulars of the ification, attached in Part 1 of

reference in this Agreement to:

ion, includes a reference to any nic or facsimile transmission or

is a reference to that statute or at the relevant time;

this Agreement and each of the need at the relevant time;

ement; and

te to a Clause of this Agreement graph of the relevant Schedule.

parties to this Agreement.

r convenience only and shall have ement.

clude the plural and vice versa.

other gender.

tions.

h the Hosting Specification for the

nce with the Hosting Specification



and the Hosting Sei

- 2.3 The Client shall s Materials and Site S
- 2.4 Upon receipt of the make ready the We
- 2.5 Not later than <<ins shall provide the H Hosting Specification

3. Project Management and

- 3.1 Each Party shall a liaising with the oth Manager shall have matters, and the au
- 3.2 The Project Manag the Website and <<

4. Acceptance Testing

- 4.1 As of <<insert date available for testin Website's complian
- 4.2 The Client shall haduring which it sh specified in Schedu
- 4.3 In the event that the the Host at the end
- 4.4 Upon receipt by the Host shall have a p Client's reports of D the Client in writing
- 4.5 Upon receipt by the mutually acceptable and a suitable timet
- 4.6 In the event that a omission of the Cli whom the Host ha considered a Defect Host Defects are p Acceptance Tests a
- 4.7 Defects shall be rer Client may request Host shall reserve t at its then-current rain advance.
- 4.8 Where applicable, use work to remedy Do shall have a <<inse

complete copy of all Client Site >>.

and Site Software, the Host shall Tests by <<insert date>>.

cceptance by the Client, the Host ordance with this Agreement, the ce Levels.

ger who shall be responsible for nder this Agreement. Each Project lge and experience of all relevant by by whom they are appointed.

interval>> until the Acceptance of er for the term of this Agreement.

- 2.4, the Website shall be made Acceptance Tests shall test the diffication.
- >> Business Day Testing Period tance Tests on the Website as

not passed, the Client shall informall Defects in writing.

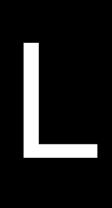
rmation under sub-Clause 4.3, the n>> Business Days to compile the ort which the Host shall provide to

ort, the Parties shall agree upon a fects and to agree upon solutions ch solutions.

- o have been caused by an act or rty associated with the Client for a Non-Host Defect shall not be e Acceptance Tests. If only Non-II be deemed to have passed the Clause 4.10 shall apply.
- additional cost to the Client. The y Non-Host Defects, however the lient in full for such remedial work require full payment of the same

the Host of any and all necessary the Acceptance Tests, the Client Day Retest Period during which it





shall carry out the lithereof, as appropri

- 4.9 In the event that the the following option other rights and rem
 - 4.9.1 to require the a suitable tile work and succeptance steps in this 4.9.2 or 4.9.5
 - 4.9.2 to accept the reduction in agreed upor Business Da Parties do r Client shall Clause 4.9.3
 - 4.9.3 to reject the Website Speterminated in all sums alre [immediately
- 4.10 The Website shall
 Tests and (where a
 Defects remain (exc
 Client under sub
 Acceptance Tests,
 Acceptance Form w

5. Fees and Payment

- 5.1 The Client shall pa with Schedule 4, w the same.
- 5.2 Any and all sums [inclusive] of VAT.
- 5.3 If the Client fails to for payment, then, (including, but not interest on the over of that overdue sum
- 5.4 Interest under sub percentage>>% per to time, and at <<ir base rate is below 0

6. Website Hosting

6.1 The Host shall up

the Website (or the affected parts dule 3

not passed, the Client shall have without prejudice to the Client's

haining Defects and to agree upon r the completion of that remedial Retests. If the Website fails the t may require the repetition of the may proceed under sub-Clauses

rent state, subject to a reasonable able to the Host which shall be writing within <<insert period>> f the Acceptance Retests. If the eduction within the time limit, the Website in accordance with sub-

y for failure to comply with the ement. This Agreement shall be t shall refund to the Client any and to the Host under this Agreement riod>> Business Days].

en accepted when all Acceptance letests have been passed and no and any Defects accepted by the successful completion of the rm the same by means of an Host without undue delay.

g Fees, calculated in accordance of receipt of the Host's invoice for

reement shall be [exclusive] OR

to the Host on or by the due date Host's other rights and remedies Clause 14), the Client shall pay ate for payment until the payment judgment.

ue daily at the rate of <<insert of England's base rate from time rannum for any period when that

any and all Client Site Materials

provided to them f Business Days of re

- 6.2 [The Host shall proenabling the Client the Website with Cli
- 6.3 The Host shall only shall have no contimonitoring the same
- 6.4 Notwithstanding su content on the Web Site Materials) is ur material that is obsincites violence, or party), it shall inforr the same immediate
- 6.5 The Host shall com remove any conte otherwise) from the Website.

7. Intellectual Property

- 7.1 The Client shall ret Site Materials and t licence to the Host and perform its oblig
- 7.2 All Intellectual Proplimited to, any and the Client by the Hoproperty of the Clientitle guarantee.
- 7.3 The Host shall in expenses arising outhe infringement of the Website created
 - 7.3.1 promptly not
 - 7.3.2 makes no a consent;
 - 7.3.3 provides the reasonably r
 - 7.3.4 gives the I proceedings
- 7.4 The Client shall in expenses arising out the infringement of the Client Site Mate
 - 7.4.1 promptly not

e Client within <<insert period>>

ss to its server for the purposes of on the Website] **AND/OR** [update

th Client Site Materials. The Host and shall not be responsible for

ost reasonably believes that any imited to User Content and Client nsive (including, but not limited to, ffensive, defamatory, threatening, ctual Property Rights of any third of such content and shall remove

written request from the Client to te Materials, User Content, or nt any party from accessing the

rty Rights subsisting in the Client ent hereby grants a non-exclusive xtent required to host the Website nent.

n the Website (including, but not nain name registered on behalf of with this Agreement shall be the gns the same to the Client with full

ainst all damages, losses, and edings brought by a third party for ual Property Rights by any part of provided that the Client:

f the claim or proceedings;

s without the Host's prior written

and assistance that the Host may

defend or settle the claim or

ainst all damages, losses, and edings brought by a third party for ual Property Rights by any part of

of the claim or proceedings;



- 7.4.2 makes no a consent;
- 7.4.3 provides the may reasona
- 7.4.4 gives the (proceedings
- 7.5 The indemnities set claims or proceed compliance with an Party.

8. Warranties

- 8.1 Each Party hereby to enter into, and pe
- 8.2 The Host shall perf care and skill in practices and stand
- 8.3 The Host warrants material defects a Specification for a p the event that the V Specification, the Website Specificati Client.
- 8.4 The warranty provid non-conformity with made to the Web involvement of the I

9. Liability

- Neither Party shall profits, revenues, a any indirect or cons
- 9.2 Nothing in this Agr9.4 or Clause 11 arcap on each Party's
- 9.3 Subject to sub-Clau any claims based connection with to negligence), or other
- 9.4 Nothing in this Agre or personal injury c terms implied by Se the Supply of Go misconduct of that I other form of liability

s without the Client's prior written

on and assistance that the Client

defend or settle the claim or

all not apply to the extent that the out of the indemnifying Party's ials provided by the indemnified

it has the full power and authority er, this Agreement.

r this Agreement with reasonable ally established and recognised osite hosting industry.

be free of errors, viruses, and in accordance with the Website >> from the date of Acceptance. In n in accordance with the Website the Website complies with the and at no additional cost to the

all not apply to the extent that any ation arises out of modifications iny third-party without the direct

for any loss of profit, anticipated will, or business opportunity, or for

Party's liability under sub-Clause nereunder shall count towards the e 9.3.

I liability to the other in respect of alendar year arising out of or in er in contract, tort (including <<insert sum>>.

Ide either Party's liability for death gligence; fraud; any breach of the Boods Act 1979 or by Section 2 of 1982; the deliberate or wilful or sub-contractors; or for any or excluded by law.

10. Data Protection

- 10.1 All personal data the shall be collected, the Data Protection Party of any obligations set
- 10.2 Complete details of of personal data ind data is used, the P data subjects' right available in the Pa [available from <<in

11. Data Processing

11.1 [All personal data t this Agreement sha Processing Agreem

OR

- 11.1 [The Parties hereby protection requirem 11 shall not reliev Protection Legislat obligations.
- 11.2 For the purposes of Client is the data co
- 11.3 The type(s) of pers the scope, nature processing are set
- 11.4 The Client shall ens required to enable purposes described
- 11.5 The Host shall, with its performance of a
 - 11.5.1 process the unless the H law. The Hoprohibited from
 - 11.5.2 ensure that measures (a unauthorised destruction. harm resulting of the art in Measures to
 - 11.5.3 ensure that data (whether obliged to keep

n connection with this Agreement accordance with the provisions of this Agreement shall relieve either. Protection Legislation or replace Legislation.

processing, storage, and retention, the purposes for which personal ing such personal data, details of sharing (where applicable) are rt name of notices or policies>> ached in Schedules 5 and 6].

Host on behalf of the Client under dance with the terms of the Data arties on <<insert date>>.]

oth comply with all applicable data Protection Legislation. This Clause obligations set out in the Data nove or replace any of those

islation and for this Clause 11, the ne data processor.

OR [categories] of data subject, cessing, and the duration of the

Il necessary consents and notices ersonal data to the Host for the

data processed by it in relation to the this Agreement:

e written instructions of the Client to process such personal data by e Client of such processing unless

ble technical and organisational) to protect the personal data from ng, accidental loss, damage or pe proportionate to the potential sing into account the current state of implementing those measures. Schedule 7;

yees with access to the personal es or otherwise) are contractually nfidential:

- 11.5.4 not transfer written cons satisfied:
- a) the Client a the transfer
- b) affected dat remedies;
- c) the Host con Legislation, personal dat
- d) the Host cor the Client wi
- 11.5.5 assist the 0 requests fro Data Prote notifications, authorities 0 Commission
- 11.5.6 notify the Cl data breach:
- 11.5.7 on the Clier return all pe termination of personal dat
- 11.5.8 maintain cor technical ar demonstrate the Client ar
- 11.6 [The Host shall no processing of perso

OR

- 11.6 [The Host shall no processing of personnent of the Cli processor, the Host
 - 11.6.1 enter into a impose upor upon the Ho and the Clier
 - 11.6.2 ensure that that agreement
- 11.7 [In the event that the processing of personand the Host, the Hosub-processor.]
- 11.8 Either Party may, a this Clause 11, rep similar terms that for

side of the UK without the prior nly if the following conditions are

provided suitable safeguards for

ceable rights and effective legal

ions under the Data Protection level of protection to any and all

e instructions given in advance by ing of the personal data.

st, in responding to any and all ensuring its compliance with the respect to security, breach nd consultations with supervisory out not limited to, the Information

on becoming aware of a personal

elete (or otherwise dispose of) or all copies thereof to the Client on it is required to retain any of the

rds of all processing activities and ures implemented necessary to ause 11 and to allow for audits by d by the Client.

s obligations with respect to the ment.]

s obligations with respect to the reement without the prior written the Host appoints such a sub-

n the sub-processor, which shall same obligations as are imposed which shall permit both the Host tions; and

lies fully with its obligations under on Legislation.

ts obligations with respect to the use 11.6, as between the Client le for all acts and omissions of the

ast <<insert period>> notice, alter cable data processing clauses or certification scheme. Such terms

shall apply and repl

Network and Information

12.1 The Host has in properties information systems information provided inform the Client im

12.

- 12.2 The Host shall notify of any security incident the potential to affer to any and all querincident, irrespective Client or the Host, a obligations applicate Systems Regulation regulatory time limit
- 12.3 The Host shall use ensure business co
- 12.4 The Host shall at compliance with the include, but not be incidents (suspected)

13. Confidentiality

- 13.1 Each Party underta authorised in writing this Agreement an expiry:
 - 13.1.1 keep confide
 - 13.1.2 not disclose
 - 13.1.3 not use any contemplate
 - 13.1.4 not make ar any Confide
 - 13.1.5 ensure that contractors of be a breach
- 13.2 Either Party may:
 - 13.2.1 disclose any
 - a) any sub-con
 - b) any governn
 - c) any employe persons, par
 - a) to s contemplate



achment to this Agreement.]

Sures to protect its network and The Host hereby warrants that the ate and up-to-date and that it shall a made thereto.

n the event that it becomes aware and information systems that has shall respond without undue delay e Client with respect to any such ent has been discovered by the n mind the extent of any reporting er the Network and Information ations") and any other statutory or required to comply.

OR [reasonable endeavours] to ll times.

y with the Client with respect to co-operation and compliance shall aformation in the event of security his by regulatory authorities.



ovided by sub-Clause 13.2 or as hall, at all times during the term of years] after its termination or

rmation:

tion to any other party;

n for any purpose other than as erms of this Agreement;

ly way, or part with possession of

officers, employees, agents, subwhich, if done by that Party, would Clauses 13.1.1 to 13.1.4 above.

to:

Party;

r regulatory body; or

or of any of the aforementioned

s necessary for the purposes ncluding, but not limited to, the

design, develaw. In each in question to where the dor any emplother Party question. Sterms of the confidential is made; and

13.2.2 use any Cor any other p Agreement, through no t Party must r is not public

13.3 The provisions of t their terms [indefir termination or expi this Agreement for a

14. Term and Termination

- 14.1 This Agreement sha the provisions of anniversary of the further term of <<ins
- 14.2 Without prejudice to either Party may to notice to the other R
 - 14.2.1 any sum ov provisions of Business Da
 - 14.2.2 the other P provisions o fails to reme given writter to be remedi
 - 14.2.3 an encumbr company, a that other Pa
 - 14.2.4 the other Pa being a com the meaning
 - 14.2.5 the other Paragrams made agains the purposes
 - 14.2.6 anything an jurisdiction o
 - 14.2.7 that other Pa

f the Website), or as required by at inform the person, party or body mation is confidential and (except body under sub-Clause 13.2.1(b) ch body) obtain and submit to the undertaking from the party in be as nearly as practicable in the ep the Confidential Information purposes for which the disclosure

any other purpose, or disclose it to hly that it is at the date of this date becomes, public knowledge king such use or disclosure, that the Confidential Information which

tinue in force in accordance with dof <<insert period>> after the otwithstanding the termination of

nmencement Date and, subject to nate on the <<insert period>> nless renewed by the Client for a

edies which may be available to it, with immediate effect by written

ne other Party under any of the ot paid within <<insert period>> yment;

r material breach of any of the the breach is capable of remedy, riod>> Business Days after being lars of the breach and requiring it

, or where the other Party is a f any of the property or assets of

arrangement with its creditors or, to an administration order (within 86);

or firm, has a bankruptcy order /, goes into liquidation (except for tion or re-construction);

foregoing under the law of any her Party:

to cease, to carry on business; or

14.2.8 control of the persons not Agreement. "connected Sections 112

- 14.3 The termination or rights, remedies, ob of the Parties under
- 14.4 On the termination
 - 14.4.1 all licences shall termina
 - 14.4.2 the Host shi
 - 14.4.3 the Host sha content on the method>> w
 - 14.4.4 the Host sha the Client in payment by Host in provi
 - 14.4.5 any provision survives the force and eff

red by any person or connected other Party on the date of this this Clause 14, "control" and e meanings ascribed thereto by of the Corporation Tax Act 2010.

shall be without prejudice to any ich have already accrued to either

nt:

the Client under this Agreement

Materials and Site Software in its le delay;

copy of the Website, including all n time, to the Client using <<insert

ance as is reasonably required by ebsite to another host, subject to reasonable costs incurred by the d

hat either expressly or impliedly is Agreement shall remain in full

15. **Force Majeure**

- 15.1 Neither Party shal obligations where s the reasonable cont
- 15.2 In the event that obligations hereund entitled to a reason [amounting to a per has been delayed].
- 15.3 In the event that obligations hereund <<insert period>>, Agreement by writte

16. Audit

- 16.1 The Client shall h
 Agreement (includir
 processing provisic
 Days' written notic
 Client's option, be li
 Host's premises.
- 16.2 The Client shall info under this Clause

ure or delay in performing their lts from any cause that is beyond

Agreement cannot perform their ajeure, the affected Party shall be e for performing those obligations od during which their performance

Agreement cannot perform their najeure for a continuous period of at its discretion terminate this at period.

the Host's compliance with this Host's compliance with the data iving <<insert period>> Business nder this Clause 16 may, at the may include an onsite audit of the

ity of any auditors appointed by it t external third-party auditors are



appointed, shall endof confidentiality.

17. No Waiver

No failure or delay by eithe shall be deemed to be a wa of any provision of this Agr breach of the same or any

18. Further Assurance

Each Party shall execute may be necessary to carry

19. **Costs**

Subject to any provisions own costs of and incident into effect of this Agreemer

20. Assignment and Sub-Cor

- 20.1 [Subject to sub-Cla is personal to the (otherwise than by its rights hereund obligations hereund consent not to be uppersonal to the consent substitution of the cons
- 20.2 [Subject to sub-Cla obligations undertal suitably qualified a other member or sudeemed to be an acceptance of the subsection of the s

21. Relationship of the Partie

Nothing in this Agreement joint venture, agency, or of the contractual relationship

22. Third Party Rights

- 22.1 Unless expressly s confer rights on ar Third Parties) Act 1
- 22.2 Subject to this Clau transferee, success

are subject to suitable obligations

of its rights under this Agreement waiver by either Party of a breach to be a waiver of any subsequent

deeds, documents and things as ement into full force and effect.

ty to this Agreement shall pay its eparation, execution and carrying

Agreement] OR [This Agreement] may assign, mortgage, charge nce, or otherwise delegate any of otherwise delegate any of its consent of the other Party, such

be entitled to perform any of the er member of its group or through rs. Any act or omission of such e purposes of this Agreement, be .]

emed to constitute a partnership, p between the Parties other than this Agreement.

of this Agreement is intended to ordingly the Contracts (Rights of Agreement.

all continue and be binding on the Party as required.

23. Notices

- 23.1 All notices under th if signed by, or on notice.
- 23.2 Notices shall be dea
 - 23.2.1 when delive registered m
 - 23.2.2 when sent, transmission
 - 23.2.3 on the fifth ordinary mai
 - 23.2.4 on the tent postage pre
 - b) In each case mail address, or fac

24. Entire Agreement

- 24.1 [Subject to Clause agreement betweer be modified except representatives of the control of t
- 24.2 Each Party acknow on any represent innocently or neglig

25. Counterparts

This Agreement may be Parties to it on separate coshall be an original, but a same instrument.

26. Severance

In the event that one or unlawful, invalid or otherwis severed from the remaind shall be valid and enforcea

27. Law and Jurisdiction

- 27.1 This Agreement (in therefrom or associaccordance with, the
- 27.2 Any dispute, contro this Agreement (ind therefrom or associ of England and Wal

writing and be deemed duly given sed officer of the Party giving the

given:

ier or other messenger (including ss hours of the recipient; or

mile or e-mail and a successful s generated; or

g mailing, if mailed by national

ng mailing, if mailed by airmail,

sed to the most recent address, ethe other Party.

Agreement contains the entire to its subject matter and may not ing signed by the duly authorised

ito this Agreement, it does not rely ince or other provision (made y provided in this Agreement.

nber of counterparts and by the n when so executed and delivered ther shall constitute one and the

of this Agreement is found to be hose provision(s) shall be deemed The remainder of this Agreement

ual matters and obligations arising governed by, and construed in ales.

im between the Parties relating to all matters and obligations arising within the jurisdiction of the courts

SIGNED for and on behalf of the H

Authorised Signature

Date: _____

SIGNED for and on behalf of the C <<Name and Title of person signing

Authorised Signature

Date: _____

Part 1: Hosting Specification

<<Insert Hosting Specification>>

Part 2: Hosting Service Levels

<<Insert Hosting Service Levels>>

Part 1: Website Specification

<<Insert Website Specification>>

Part 2: Site Software

<<Insert details of Site Software>>

Acceptance Tests

<<Insert details of Acceptance Tes

Acceptance Retests

<<Insert details of Acceptance Ref

Hosting Fees

<<Insert details of Hosting Fees>>

Host's Data Protection <<insert

<< Attach Notice or Policy>>]

Client's Data Protection <<inser

<< Attach Notice or Policy>>]



1. Data Processing

Scope

<< Insert description of the scope of

Nature

<< Insert description of the nature

Purpose

<<Insert description of the purpose

Duration

<< Insert details of the duration of t

2. Types of Personal Data

<the types of personal data t

3. Categories of Data Subject

<<List the categories of data subje

4. Organisational and Technical

<< Describe the organisational and 11.5.2>>.

urried out>>.

arried out>>.

sing is to be carried out>>.

res

be implemented as referenced in

Host's Network and Information

1. System and Facility Security

<<Insert details of the Host's infor any policies that the Host has in operational security, security arch and (if applicable) encryption and

<<Insert details of the measures p and information systems. Addre malicious damage, or natural ever

<<Insert details of the measures traceability of key supplies used in

<<Insert details of any measures requirements) to restrict physical a such as administrative network se

2. Incident Handling Measures

<<Insert details of the Host's padequate detection and awarene processes and procedures are ma</p>

<<Insert details of the Host's poli vulnerabilities and weaknesses in</p>

<<Insert details of the Host's prod those incidents, and documenting used to support the continuous im

3. Business Continuity

<<Insert details of the measures the websites it hosts. Also provid assessed.>>

<< Insert details of the Host's disa measures are routinely tested and

4. Monitoring, Auditing, and Tes

<<Insert details of the Host's poli its network and information systen provide details of how such policie

<<Insert details of the Host's p guidelines, the means by which s ensuring that all applicable records

<<Insert details of the relevant pd</p>

tes to the Client. Include details of nation security, risk analysis, HR, and system lifecycle management,

protect the security of its network as system failure, human error,

st to ensure the accessibility and ing services.>>

(based on business and security network and information systems,

res for ensuring the timely and nts. Include details of how such

reporting incidents and for finding
>

he severity of incidents, analysing from them which may in turn be processes and procedures.>>

to ensure business continuity for neasures are routinely tested and

Also provide details of how such

measurement, and assessment of are functioning as intended. Also tained.>>

with applicable standards and/or ed, and the measures in place for ant targets are met.>>

ed by the Host to identify flaws in

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the security measures applied to maintain functionality.>>

5. International Standards

<<Insert details of any applicable i of compliance with those standard

ion systems that protect data and

nd, where relevant, provide details